COURSE OUTLINE: ExtremeControl – Troubleshooting Workshop

COURSE DURATION

1 Day

REGISTER

COURSE OVERVIEW

The ExtremeControl Troubleshooting Workshop provides a fast-paced walk through essential hands-on exercise to familiarize with key methods that support the network edge perimeter troubleshooting via ExtremeCloud IQ – Site Engine with ExtremeControl, as well as troubleshooting ExtremeControl itself. Students will learn troubleshooting methodology as well as the troubleshooting toolkit a security engineer and ExtremeControl administrator can use.

WHO SHOULD ATTEND

This course is designed for network administrators, support engineers and integrators that use ExtremeControl as their Network Access Control solution.

COURSE OBJECTIVES

Upon completion of this course, students will have gained the working knowledge to:

- Determine whether an issue is client related or not

- Diagnose ExtremeControl engine and the AAA setup with built-in tools

- Collect support data and open case in GTAC

MANDATORY PRE-REQUISITE:

Designed for individuals with professional experience in networking, with basic understanding of Layer 2 and Layer 3 operations fundamentals.

Although the workshop is accompanied by a quick recap of the theory behind covered concepts, it's essential that you grasp this theory at a greater depth beforehand with ExtremeControl on-demand training in full.

AGENDA

- Troubleshooting Toolset

- General Troubleshooting

- Authentication Issues

- Authorization Issues

- End-System Issues

- Captive Portal Issues