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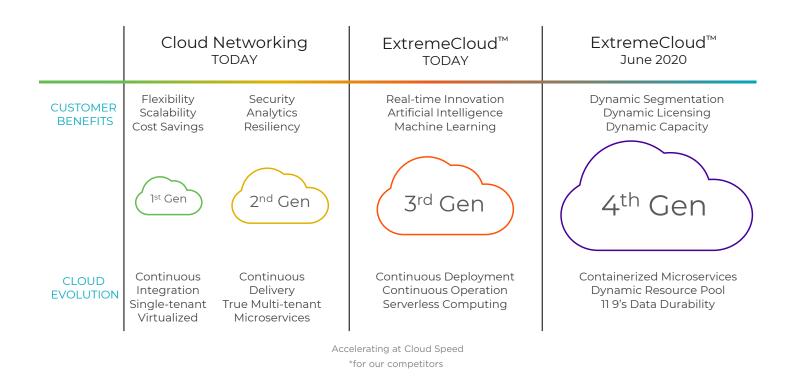
# ExtremeCloud<sup>™</sup> IQ – Quick Look

Extreme Networks uses Cloud Management, Machine Learning, and Artificial Intelligence to radically simplify and secure the Access Network. Our Cloud Managed Wireless, Switching, Routing, and Security technologies provide unrivalled flexibility in deployment, management, and licensing. Credited with pioneering Controller-less Wi-Fi and Cloud Management, Extreme Networks delivers **continuous innovation at Cloud-speed** that constantly challenges the industry norm, allowing customers to rethink what's possible. Our innovations and global cloud footprint radically simplify Access Network operation for 95,000+ customers (VIQ accounts) and 10+ million daily users.

### **Benefits for Your Business and IT Operations**

#### **Cloud-Management Architecture**

Extreme's Cloud-Management architecture uses the latest set of Cloud development and execution tools. We are a Modern Cloud or what is increasingly referred to as a 4th Generation Cloud that is API-driven and microservices/container based solving for scalability, reliability, programmability, and security (ISO 27001, GDPR, PCI) with native Machine Learning and Artificial Intelligence. We are proven at executing at Cloud-speed delivering high velocity innovation using the Continuous Deployment delivery model and have achieved and maintained Continuous Operation status of our global footprint of Cloud instantiations in USA, Brazil, Ireland, Netherlands, Germany, Sweden, Japan, South Korea, India, Australia, and New Zealand.

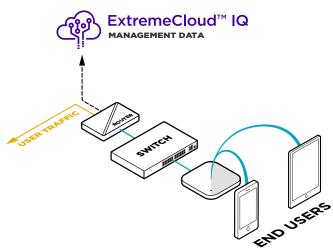


#### **Cloud-Networking Architecture**

Extreme's Cloud Networking architecture uses a unique Centralized Management Plane and Distributed Control and Data Plane approach that eliminates aggregation/ chokepoints and any single point of failure. Eliminating aggregation/chokepoints means that customer realize 100% of the value from every networking device they attach to the Extreme Networks architecture, unlike other competitors. Firmware updates are never forced from Extreme Networks. Our Cloud-Management architecture provides complete flexibility for and IT Administrator to decide which locations receive updates and the ability to deploy the updates on their schedule, not a schedule set by Extreme Networks.

#### ISO 27001 Certification

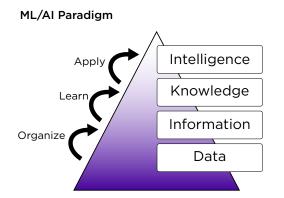
Extreme Networks has achieved the industry's first ISO 27001 Certification for Cloud Networking. ISO 27001 certifies that our information Security Management Systems implement best practices around our products, our cloud operations and the key parts of the company that interface to our cloud services. Our competitors HAVE NOT achieved ISO 27001 certification and they often mislead customers by stating their clouds "run in ISO 27001" certified data centers", but this is NOT the same thing as being ISO certified.





#### Machine Learning and Artificial Intelligence

4th Generation Cloud is intrinsically connected with ML services to provide data assurance, unlimited data retention, and 100% up time. Extreme Networks ML implementation does not rely on cloud hosting provider implementations so we can provide an unified experience and portability across all providers. Extreme Network Support leverages ML to proactively identify and predict potential customer network issues. In XIQ UI, ML is being used to quickly provide actionable insights, not only on device level but across entire network deployments.



### Simplifying Wired and Wireless Deployments at Scale

#### Intuitive Workflows

Extreme Networks delivers Intuitive workflows that make day-to-day tasks easier and more efficient. For example, our simple 7-step onboarding wizard, guided workflows (such as a guest SSID wizard), and shortcut configurations. radically streamline processes, freeing up valuable time and resources. From adding new devices, to assigning locations and branch IDs, to creating network policies, and configuring internal and guest SSIDs, Extreme Networks simplifies the way networks are deployed and managed.

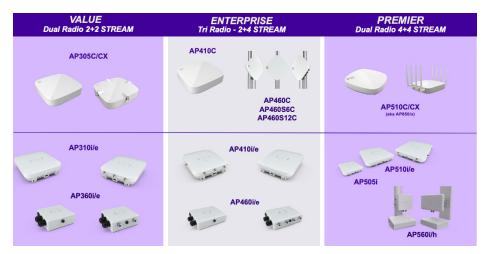
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37 On	STEP 1: ADD DEVICES	Device Type 💿	DEVICES
Ŧ	STEP 2: ASSIGN LOCATION	O Real Simulated	
	STEP 3: ASSIGN BRANCH ID	If you've already purchased your devices, you can add them to your network below. Otherwise,	No devices added
	STEP 4: CREATE NETWORK POLICY	you can skip this step.	LOCATION
	STEP 5: CONFIGURE INTERNAL SSID	Extreme-Aerohive Dell EXOS VOSS	EU ONTION
	STEP 6: CONFIGURE GUEST SSID		No location added
	STEP 7: REVIEW SUMMARY	WING	
			NETWORK
_		Please enter the serial numbers of your Extreme - Aerohive devices	No policy added
		Extreme Networks - Aerohive Serial numbers Example: 02501705210101	
		Serial Numbers (separated by a comma)	
		Import from CSV using this format	
		Choose a file or drag directly here Choose	
Scree	enshot		NEXT

#### End to End Networking

ExtremeCloud IQ supports a broader range of end-to-end wired and wireless networking infrastructure. In the last year alone, ExtremeCloud IQ has added nearly 50 new devices to its management and reporting capabilities, including wireless access points and appliances, and enterprise edge, campus, and data center switches and routers to accommodate all of your networking needs.

#### Cloud-Managed 802.11ax/Wi-Fi 6 Access Points

Wi-Fi 6 is the latest Wi-Fi technology and was designed to address some of today's biggest performance challenges – increasing capacity by up to 4x but more importantly improving efficiency to benefit both 2.4 GHz and 5 GHz bands in a variety of environments like colleges, public Wi-Fi venues and many others. It is the first technology to improve traffic management and user experience by coordinating simultaneous multi-user communication to eliminate network congestion.



Extreme Networks AP Portfolio: Wi-Fi6

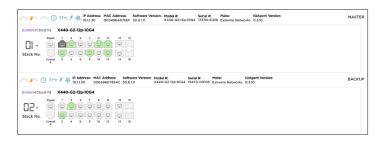
#### Cloud-Managed Enterprise-grade Pluggable Access Point

Extreme Networks offers the industry's first Enterprisegrade Pluggable Access Point with advanced Mesh capability. The Atom AP30 revolutionizes the way Wi-Fi is designed, deployed and Re-deployed, providing enterprise access, monitoring, and analytics in a new compact form factor. With a simple and intuitive design coupled with painfree installation and automated over-the-air setup, Atom AP30 is the ideal choice for a variety of dynamic use cases including delivering instant network access, plugging RF hole, providing security and analytics, and VPN access.

#### **Cloud-Managed Access Switching**

Standalone Access Switching and Access Switch Stacking for Extreme Networks' SR2300 series are optimized for the Distributed Enterprise. Extreme Networks' SR2300 series cloud-managed switches provide fast, reliable, and secure wired connectivity. Providing energy-efficient gigabit Layer 3-Lite capabilities with flexible PoE options, as well as a wealth of port density options, Critical capabilities, such as zero-touch provisioning, switch stacking, unified policies, and a powerful QoS engine make these switches a perfect complement to any enterprise network.





Likewise, ExtremeCloud XIQ is adding support for onboarding and remote management of Extreme Networks' full family of switches. Onboarding and monitoring are currently supported and adding full configuration from the cloud in the 2nd half of 2020





#### **Cloud-Managed Branch Routing and SD-WAN**

Extreme Networks offers a full suite of Branch Routing features and functionality with SD-WAN capabilities optimized for the Distributed Enterprise.

Extreme's Branch Routing solutions build on a state-of-theart cloud networking platform to deliver a secure, reliable and cost-effective HQ-like network experience to every user, regardless of location or device. This cutting-edge solution can help reduce costs, increase performance, enhance security, simplify management and improve user experience. The XR-600 now includes URL filtering as well as Virtual Routing Redundancy Protocol (VRRP).

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XR600P Host Name: Store01- Router1 Policy: CSE-Mart-Local	Overall Score 1000 EXCELLENT Device Availability Score: 100 Device Hardware Health: N/A Config & Prove 100	Device Availability Score: 100 /700 Status: Connected	Device Hardware Health Score: N/A Average CPU: N/A Average Memory Utilization: N/A Adequate Power Supply: N/A	Config & Firmware Score: 100 /00 Configuration: Updated Firmware: Current
Connected Active since: 219 Days 3 Hrs 16 Mins 30 Secs Ago	2.4 GHz 5 GHz Both Association Request Probe Reg	MAXIMUM CLIENT CAP	ABILITIES	

#### VIQ Switching and RBAC capability

An ExtremeCloud IQ Admin can grant access to an external user using the built-in RBAC (Role-Based Access Control) capabilities. Once another user is granted access, the account will appear under their ExtremeCloud IQ Admin Portal.

ExtremeCloud IQ Pilot Admin Portal	0 G
Manage Your Networks	Manage Other Deployments
Manage and monitor my network deployment	You also have access to the following accounts
Manage My Network Create a New Account	Narrow your search
	Education Demo Healthcare Demo
	Healthcare Demo Retail Demo

#### **Cloud Config Groups**

Cloud Config Groups (CCG) enables IT Admin's to define a rules-based approach to device provisioning within Network Policy. Within a single policy, administrators can use IP subnet, IP range, device name, physical location, as well as logical device groups to deterministically apply configuration elements to a device. Items like SSID's, RADIUS servers, VLANs and more can be applied using CCG. Rules can also use negation, allowing administrators to reverse logic and ease implementation for even the most complex and diverse environments

~	ExtremeCloud IQ Pilot					Q 🕓 🏚 🏧 😝 Dariann K. Retail Demu		
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	CONFIGURE -			Bakery				
	8			Grocery				
				Health and Beauty				
				RFD-CORP-CONTROLLER				
				RFD-default				

#### Multi-Language Support

ExtremeCloud IQ can render all elements throughout the interface in multiple languages (configurable within ExtremeCloud IQ). The list of supported languages currently includes:

- English
- Japanese

Portuguese

- German
- Korean
- Spanish
- Chinese
- FrenchItalian

#### Multi-Interface Support

Extreme Networks offers the unique ability for IT administrators and their departments to interface with our ExtremeCloud IQ application and the devices and clients under management using multiple user interfaces. We design, build, and constantly improve the following interfaces:

- HTML Alexa
- CLI API
- sCLI
   Mobile Application

## **Actionable Insights**

#### **Extensible Day Retention Options**

**ExtremeCloud IQ** – offers rich data metrics for IT administration and business operations as well as providing the most extensive retention of data analytics in the industry.



- Connect Customers get 30 days of data retention
- Public Cloud customers have access to their entire data set for the full duration of service; starting July 2020.
- Historical Data Analytics provides the highest level of actionable insights into users, devices, services, performance, security and network behavior.
- **Diagnostics** ability troubleshoot network/client issues and look back to determine when issue first detected.
- **Regulatory Requirements** such as PCI, HIPAA, GLBA, Sarbanes-Oxley, etc.
- ML/AI Analytics compare individual device experiences against historical trends to predict expected behavior, Reporting –In-depth manual and scheduled reporting based historical data and events.

ExtremeCloud IQ captures and retains more granular data than any other competitor.

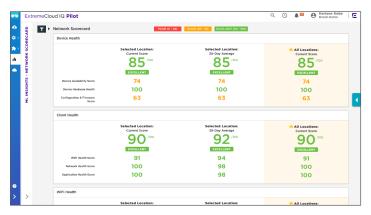
### **ML** Insights

ML Insights is derived using Extreme's true microservices Cloud architecture, API-driven Cloud-Management, and native machine learning capability to securely collect, process, and rapidly analyze vast amounts of data from a customer's network to accurately depict the "network health" in both real-time and historical views. This AIdriven network monitoring tool uses an intuitive timeslider to adjust for day, week and month views of the key performance indicators for:

Application Health

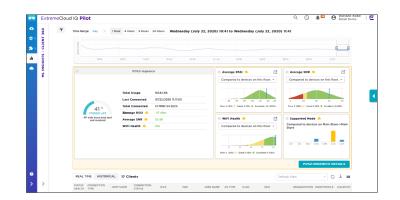
Security Health

- Device Health Services Health
- Client Health
- Wi-Fi Health
- Network Health



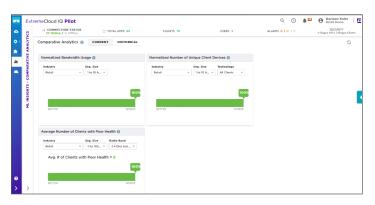
#### Client360

Client 360 securely collects, processes, and rapidly analyzes vast amounts of client data from a customer's network to accurately depict the "total client experience" in both realtime and historical views.



#### **Comparative Analytics**

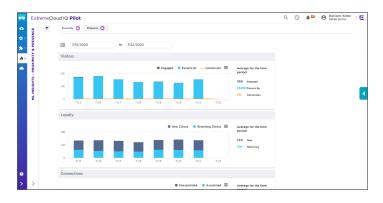
Comparative Analytics are derived using its global Cloud footprint of 30,000+ networks, to securely and anonymously collect, process, and rapidly analyze vast amounts of data to generate client and network operational comparisons. Organizations can assess the state of their network beyond the information presented by their own network management system, removing any ambiguity, offering organizations a broader scope of useful, objective, and actionable datasets that help them determine network correction or upgrade requirements.



#### **Proximity and Presence Analytics**

Extreme Networks offers proximity and presence capability to enable location-based services such asset tracking, proximity marketing, and visitor engagement analysis. High-valued assets can be tracked over time to determine utilization as well as locate its current location. AP client associations can be mapped over time on a floor plan to examine points of congestion or key marketing zones. ExtremeCloud APIs can be leveraged to integrate with mobile applications to offer new services.

- Presence analytics provides insights as to whether or not a visitor is new to the venue. It can also say how often they visit the venue, how long they stay at the venue, or even if they passed by without entering the venue.
- Proximity analytics is a newer addition to the analytics space and when combined with presence analytics, it allows for a more holistic and accurate view.



#### **API-driven Cloud Networking Telemetry**

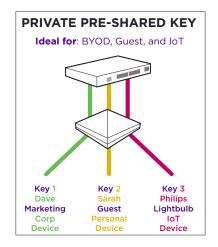
Your Data is Your Data. Extreme Networks Cloud Networking Telemetry leverages Extreme's true microservices Cloud architecture, API-driven Cloud-Management, and native machine learning capability to enable a customer to customize and receive the API-driven client and network telemetry that is most important to them.

Cloud Networking Telemetry is the ultimate in flexibility for those customers building their own API-driven applications to operate their network. They get only what they need, when they need it, and are in complete control of determining KPIs, setting thresholds, and data storage.

### **Context-Based Policy Enforcement**

#### **Private Pre-Shared Keys**

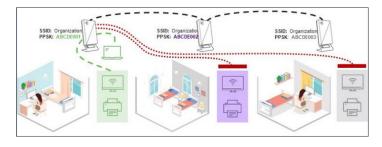
Extreme invented and patented Private Pre-Shared Key (PPSK) technology and has been improving upon it for 10+ years. Extreme's PPSK technology is compatible with any Wi-Fi client that supports PSK and enables IT to replicate 802.1X level security with less complexity and ongoing overhead.



#### Private Client Groups (PCG)

Private Client Groups (PCG) delivers a unique, secure, and simple to manage micro-segmentation networking capability for IoT, MDU, and Hospitality use cases.

PCG enables an IT administrator to set up "private groups" of wireless and/or wired client devices that an authorized PPSK user can seamlessly connect to as they roam across a common SSID/domain.



#### **Cloud-Managed NAC**

Extreme Networks A3 is the industry's first Cloud-Managed NAC solution that centrally monitors and manages your A3 instances from the Cloud. A3 secures, manages, and controls wireless and wired Corporate, BYOD, Guest, and IoT client devices. A3 supports:

- Self-service onboarding
- Guest and BYOD management
- Automated device provisioning
- Built-in RADIUS Server
- Device profiling
- Network Access Control (NAC)

A3 is vendor-agnostic and is compatible with all major access networking and security vendors.



### Streamlined troubleshooting tools

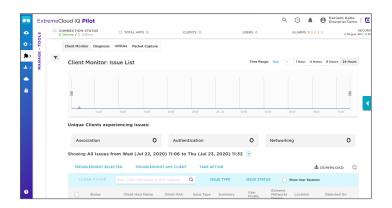
#### Remote Packet Capture

Remote CloudShark and Local Packet capture capability. By leveraging the power of ExtremeCloud IQ, you can conduct packet captures and save them right to CloudShark. If you need to deep-dive into problems, you can know what's happening at a glance; these tools can make that task easier

Ex	tremeCloud IQ Pilo	t				٩. (3	Aren Gatas Enterprise Derne
TOOLS	CONVECTION 22 Online / 10	STATUS Office	11 TOTAL APPS 23	CUENTS 101	USERS 3	ALARMS 3   5   0	SECURITY © Report APs   O Report Clients
96 - 70	Client Manit	or Diagnosis Utilities	Packet Capture				
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	Access Palet						
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	Download Location	🕕 Ceatthak 🛛 L	new!				
	File is available for down	load for 1 hour ofter packet	t capture is comolete				
	Host Name MAC	Address Interface					
			DOWNLOAD				

#### **Client Monitor**

Automatic troubleshooting and diagnosis to aid Admins in detecting and resolving network issues as quickly as possible. Client Monitor automatically monitors the network in the background and reports back any issues that are detected including failed authentication attempts and IP address misconfigurations.



#### PCI 3.2 Compliance Reporting

Any corporation that facilitates financial transactions across their network must ensure (by law) that their network is PCI compliant. ExtremeCloud IQ features a PCI 3.2 Compliance Report (the latest standard) in which the network configuration is analyzed for compliance. If any violations are reported, remediation steps are provided.

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	>			CANCEL	TE REPORT		

#### **GDPR-Related Tools**

GDPR-related tools to support right to request and be forgotten.

- Search, download, and delete user data by client MAC address.
- Search, download, and delete user data by username.
- Search, download, and delete admin data by admin name.

Audit logs: track and report that user or admin data was downloaded or deleted, when, and by whom.

ExtremeCloud IQ Pilot				۹ 🕲 🌲 ۱	B Dariann Kobe Enterprise Demo   E
ACCOUNTS	Audit Logs				₹ DOWNLOAD
Account Details	ORGANIZATION	TIMESTAMP	CATEGORY	ADMIN USER	DESCRIPTION
XIQ Classic Account		2020-07-23 17:20:58	ADMIN	dkobe@extremenetworks.cor	Logged in with privileges of admin group Operator
Credential Distribution Groups	Your Organization	2020-07-23 16:26:53	ADMIN	jmogollon@extremenetworks	
Multi-Factor Authentication	Your Organization	2020-07-23 13:18:05	ADMIN	dkobe@extremenetworks.com	Logged in with privileges a admin group Operator
ADMINISTRATION	Your Organization	2020-07-23 11:06:14	ADMIN	dkobe@extremenetworks.com	Logged in with privileges of admin group Operator
avice Management Settings Q Management	Your Organization	2020-07-23 09:48:38	ADMIN	tmarcott@extremenetworks.c	
Email Notifications	Your Organization	2020-07-23 09:19:10	DEPLOYMENT	agates@extremenetworks.co	
API					H- dRg6440rYbvG9HtxEL5B
API Token Management API Data Management 3rd Party API Connections	Your Organization	2020-07-23 09:19:04	DEPLOYMENT	agates@extremenetworks.co	Created SSH tunnel 34.202.197.48.20110 on device Tele-LSTE with 180 second timeout (Session II H- dRg6440rYbvG9HbxELSB
LOGS	Your Organization	2020-07-23 09:15:43	ADMIN	tmarcott@extremenetworks.c	Logged in with privileges admin group Administrato
Audit Logs	Your Organization	2020-07-23 09:15:28	ADMIN	agates@extremenetworks.co	Logged in with privileges admin group Operator
GDPR Audit Log	Your Organization	2020-07-23 09:04:39	ADMIN	agates@extremenetworks.com	Logged in with privileges admin group Operator
KDDR Logs	10   20   50   100			н. е	12345 н 🔤



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