

# Advance Notification of End of Sale for ERS 5000 software licenses.

This document is the advance notification of the April 8, 2018 End of Sale ERS 5500 and ERS 5600 software licenses.

The ERS 5500 and ERS 5600 platform end of sale was effective in March 2015 and December 2015 respectively. This document announces the end of sale for the Advanced and Premier Licenses for these families.

## Products Affected

Material Code	Material Description
AL1016001	Ethernet Routing Switch 5000 series Advanced License Kit, for 1 switch or stack. Enabled features: SMLT, OSPF, ECMP, VRRP, PIM-SM/SSM and IPv6. (one license required per stack or standalone unit).
AL1016005	Ethernet Routing Switch 5600 Premier License Kit, for 1 switch or stack. Enabled features: Advanced License features, plus VRF-Lite. Refer to software version release notes for list of licensed features for that release. (one license required per stack o

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### **Definitions**

- End-of-Sales Announcement Date: Date of official End-of-Sales notice.
- End-of-Sales Date: The last date to order the product through Avaya point-of-sale mechanisms. The
  product is no longer offered for sale after this date on Avaya systems. These products will not be
  available for order through Extreme Networks point-of-sale mechanisms.
- End of Support Services Software: The last date that new software releases, including patches and bug fixes, will be created. This date conforms to Avaya lifecycle policies for the affected products.
   This date is NA since the lifecycle of the operating system software is not affected by this change.
- End-of-Life Date (End of Support Services): The last date a product will be supported by Extreme
  Networks. This date is NA since the lifecycle of the operating system software is not affected by this
  change.

### **End of Sales Milestones**

EOS Announce Date	EOS Date	End of Support SW	EOL Date
11/15/2017	4/8/2018	NA	NA

## **Replacement Products**

Customers can purchase the replacement products as described above.

## **Product Availability**

These end-of-sale notice products will be orderable until April 8, 2018.

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## **Ongoing Support**

New contracts may *only* be added in the first 12 months following the end-of-sale date. Existing contracts may be renewed during the first 4 years of the end-of-support period, provided that during the period following the end-of-sale date, the hardware replacement services provided do not include any 4-hour or onsite services, and that the contract expiration date does not extend beyond the end-of-support date as specified above. During the support period, replacement of product and/or repairs may be limited by availability of components. Extreme Networks reserves the right to change prices and/or discontinue any service plans at any time on end-of-sale product. For detailed information regarding service pricing on this end-of-sale product, please consult your local Extreme Networks sales representative for the most recent price list.

#### **Contact Information**

For more product and service information, please contact: <a href="mailto:anordersupport@extremenetworks.com">anordersupport@extremenetworks.com</a> or your local Extreme Networks partner or sales representative.

This notice is further conditioned upon the terms and conditions as described in Extreme's published End of Sales / End of Support / End of Life policies located at the following link:

http://www.extremenetworks.com/support/end-of-sale-and-end-of-support-products

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