

End-of-Service Announcement for Extreme Networks Distributors, Partners, and Sales

ExtremeCloud IQ Site Engine version 24.2 and older

Extreme Networks is announcing the End-of-Software-Maintenance of the ExtremeCloud IQ Site Engine version 24.2 and older. This announcement does not affect the general availability of any licenses; it only affects versions of ExtremeCloud IQ Site Engine running MySQL. For those who have already upgraded ExtremeCloud IQ Site Engine and converted to the new database engine, they are not affected by this announcement, and their Site Engine continues to be fully supported in line with our policies.

Customers with ExtremeCloud IQ Site Engine running MySQL can upgrade to ExtremeCloud IQ Site Engine running PSQL. The same licenses are compatible.

Definitions

- **End-of-Sale Notification Date:** Date of official End-of-Sales Notification as described above.
- **End-of-Sales (EOS) Date:** The last date to order the product through Extreme Networks point-of-sale mechanisms. The product is no longer offered for sale after this date.
- **End-of-Software-Maintenance (EOSM) Date:** The last date that Extreme will release any maintenance or patch releases for a specific major release.
- **End-of-Service-Life (EOSL) Date:** The last date a product will be supported by Extreme Networks.

For more information related to Extreme's product End of Life process, refer to the Support and End of Life Policy at <https://www.extremenetworks.com/support/policies/>

Affected Product and Dates

Description	EOS	EOSM	EOSL
ExtremeCloud IQ Site Engine version 24.2 and older	-	10/30/2025	11/29/2025

Replacement Products

Upgrade to the supported version. [Here](#) is documentation of the procedure. [Here](#) is recommended version for the upgrade.

Contact Information

For more product information, please contact your account manager.

Terms and Conditions:

- All terms and conditions of sale shall be governed by Customer's (or Channel Partner's, where applicable) applicable agreement or Extreme's Standard Terms and Conditions of Sale and Services in the absence of such a written agreement.
- Valid and existing contractual discounts, if any, will continue to apply where applicable.

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This product roadmap represents Extreme Networks current product direction. All product releases will be on a when-and-if available basis. Actual feature development and timing of releases will be at the sole discretion of Extreme Networks. Not all features are supported on all platforms. Presentation of the product roadmap does not create a commitment by Extreme Networks to deliver a specific feature. Contents of this roadmap are subject to change without notice.