End-of-Sale Announcement Update (9/21/2023) for Extreme Networks Distributors, Partners, and Sales

ExtremeCloud™ IQ Virtual Appliance (IQVA)

Extreme Networks announces the end-of-sale of the ExtremeCloud IQ Virtual Appliance (IQVA) and its associated licenses and subscription. ExtremeCloud IQ VA is an on-premises application that manages Extreme Networks cloud-native Wi-Fi 5 and Wi-Fi 6 wireless access points and legacy Aerohive switches. ExtremeCloud IQ VA customers can migrate their installations to ExtremeCloud IQ. ExtremeCloud IQ offers customers modern technologies such as ExtremeCloud IQ Essentials, unlimited data storage in selected RDCs, support for the latest Wi-Fi 6E wireless platforms, support for new universal multi-rate E/N edge to core switches, and ExtremeCloud IQ Site Engine for management of third party platforms – all with a single XIQ Pilot subscription license per managed device. In addition, XIQ offers customers an upgrade path to XIQ Co-Pilot for AIOps, to reduce mean-time to resolution for wired and wireless connectivity issues for better customer outcomes.

This announcement does not impact the general availability of the award winning, 4th generation ExtremeCloud IQ cloud application.

This update adds US K-12 SKUs that were missed in the original announcement.

Definitions

- **End-of-Sale Notification Date:** Date of official End-of-Sales Notification as described above.
- **End-of-Sales (EOS) Date:** The last date to order the product through Extreme Networks point-of-sale mechanisms. The product is no longer offered for sale after this date.
- **End-of-Software-Maintenance (EOSM) Date:** The last date that Extreme will release any maintenance or patch releases for a specific major release.
- **End-of-Service-Life (EOSL) Date:** The last date a product will be supported by Extreme Networks.

For more information related to Extreme's product End of Life process, refer to the Support and End of Life Policy at https://www.extremenetworks.com/support/policies/.

Affected Product SKUs

Part Number	Description	EOS	EOSM	EOSL
XIQ-PIL-VA-DL	ExtremeCloud IQ Pilot SW, delivered via download. Can be used with XIQ On-Premises Subscription SKU or XIQ Perpetual SKUs. One time buy.	12/1/2022	12/1/2023	12/1/2025
XIQ-PIL-S-OP-EW	ExtremeCloud IQ Pilot On-Prem Subscription (RTU License), EW SW Support for one (1) device (1 year).	12/1/2022	12/1/2023	12/1/2025
XIQ-PIL-S-OP-PWP	ExtremeCloud IQ Pilot On-Prem Subscription (RTU License), PWP SW Support for one (1) device (1 year).	12/1/2022	12/1/2023	12/1/2025
XCIQ-PT0-L-EW-1YR-K12	XIQ PIL T0 EW Local TAC OS 1Y USK12	12/1/2022	12/1/2023	12/1/2025
XCIQ-PT0-L-EW-3YR-K12	XIQ PIL T0 EW Local TAC OS 3Y USK12	12/1/2022	12/1/2023	12/1/2025
XCIQ-PT0-L-EW-5YR-K12	XIQ PIL T0 EW Local TAC OS 5Y USK12	12/1/2022	12/1/2023	12/1/2025
XCIQ-PT0-L-EW-7YR-K12	XIQ PIL T0 EW Local TAC OS 7Y USK12	12/1/2022	12/1/2023	12/1/2025
XCIQ-PT0-L-EW-10YR-K12	XIQ PIL T0 EW Local TAC OS 10Y USK12	12/1/2022	12/1/2023	12/1/2025

Replacement Products

Please note that migrating from ExtremeCloud IQ VA (IQVA) to ExtremeCloud IQ is not an automatic process; it requires manual reconfiguration and reprovisioning.

Legacy Part Number	New Part Number	Description
XIQ-PIL-S-OP-EW	XIQ-PIL-S-C-EW	ExtremeCloud IQ Pilot SaaS Subscription and EW SaaS Support for one (1) device (1 year).
XIQ-PIL-S-OP-PWP	XIQ-PIL-S-C-PWP	ExtremeCloud IQ Pilot SaaS Subscription and PWP SaaS Support for one (1) device (1 year).
XCIQ-PT0-L-EW-1YR-K12	XCIQ-PT0-C-EW-1YR-K12	XIQ PIL T0 EW SaaS TAC OS 1Y USK12
XCIQ-PT0-L-EW-3YR-K12	XCIQ-PT0-C-EW-3YR-K12	XIQ PIL T0 EW SaaS TAC OS 3Y USK12
XCIQ-PT0-L-EW-5YR-K12	XCIQ-PT0-C-EW-5YR-K12	XIQ PIL T0 EW SaaS TAC OS 5Y USK12
XCIQ-PT0-L-EW-7YR-K12	XCIQ-PT0-C-EW-7YR-K12	XIQ PIL T0 EW SaaS TAC OS 7Y USK12
XCIQ-PT0-L-EW-10YR-K12	XCIQ-PT0-C-EW-10YR-K12	XIQ PIL T0 EW SaaS TAC OS 10Y USK12

Terms & Conditions

Orders are subject to product availability. Extreme Networks shall not have any liability for failure to meet a delivery date.

End of Sale Returns

Distributors and Partners should refer to the applicable Extreme policy regarding product returns as result of End of Sale notification and End of Sale.

Ongoing Support

During the support period, replacement of product and/or repairs may be limited by availability of components. Extreme Networks reserves the right to change prices and/or discontinue any service plans at any time on end-of-sale product. For detailed information regarding service pricing on this end-of-sale product, please consult your local Extreme Networks sales representative for the most recent price list.

Contact Information

For more product information, please contact your account manager.

Terms and Conditions:
- All terms and conditions of sale shall be governed by Customer's (or Channel Partner's, where applicable) applicable agreement or Extreme's Standard Terms and Conditions of Sale and Services in the absence of such a written agreement.
- Valid and existing contractual discounts, if any, will continue to apply where applicable.

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This product roadmap represents Extreme Networks current product direction. All product releases will be on a when-and-if available basis. Actual feature development and timing of releases will be at the sole discretion of Extreme Networks. Not all features are supported on all platforms. Presentation of the product roadmap does not create a commitment by Extreme Networks to deliver a specific feature. Contents of this roadmap are subject to change without notice.