

COURSE OUTLINE: ExtremeCloud™ IQ Controller – Troubleshooting



ASSOCIATED BADGE

ExtremeCloud™ IQ Controller –
Troubleshooting



COURSE DURATION

Instructor-Led: 1 Day
On-Demand: 3 hours

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DELIVERY METHOD

Instructor-Led: In-person and virtual training sessions, both with hands-on lab activities.

On-Demand: Flexible, self-paced learning without hands-on lab activities.

COURSE OVERVIEW

This course provides guidance on troubleshooting common wireless issues using ExtremeCloud™ IQ Controller. It also provides tips and tricks on troubleshooting common errors within ExtremeCloud IQ Controller such as API errors, or issues with applications.

WHO SHOULD ATTEND

This course is for partners and users that want to be able to get the most value out of their investment in ExtremeCloud IQ Controller.

COURSE OBJECTIVES

Upon completion of this course, students will have gained the working knowledge to:

- Understand wireless issues and how to detect them
- More effectively troubleshoot wireless
- How to diagnose common application problems
- Diagnose API errors
- Create custom reports and dashboards

MANDATORY PREREQUISITE

Students should already possess a learning credential for ExtremeCloud IQ Controller – Installation and Configuration.

AGENDA

- Troubleshooting Tips
- Device Connectivity
- Wireless Client Issues
- Performance Issues
- Application Problems
- API Issues