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## End-of-Version-Maintenance Announcement for ExtremeWireless™ WiNG 5 Software

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Extreme Networks is announcing the end-of-version-maintenance of the ExtremeWireless™ WiNG 5 software. The end-of-version maintenance date is defined below:

- WiNG 5 End-of-Version-Maintenance Date: **10/15/2022**
  - All WiNG 5 Access Points **excluding AP8163**
  - All WiNG 5 Controllers **excluding RFS4010**

To continue software maintenance beyond **10/15/2022**, which may include software features, bug fixes and vulnerabilities, customers will need to upgrade to WiNG 7.7.x version.

This announcement DOES NOT impact the availability of Controllers and Access Points within the ExtremeWireless™ WiNG portfolio.

### Definitions

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- **End-of-Version-Maintenance (EOVM) Date:** The last date Extreme will stop maintaining a particular major/feature release train.
- **End-of-Sale Notification Date:** Date of official End-of-Sales Notification as described above.
- **End-of-Sales (EOS) Date:** The last date to order the product through Extreme Networks point-of-sale mechanisms. The product is no longer offered for sale after this date.

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- **End-of-Software-Maintenance (EOSM) Date:** The last date that Extreme will release any maintenance or patch releases for a specific major release.
- **End-of-Service-Life (EOSL) Date:** The last date a product will be supported by Extreme Networks.

For more information related to Extreme’s product End of Life process, refer to the [Support and End of Life Policy](#) at <https://www.extremenetworks.com/support/policies/>.

For information on **End of Version Maintenance (EOVM)** dates for software releases on the [Extreme Portal](#), please reference the [Software Lifecycle Policy](#) document found on the [Policies and Warranties](#) page.

## Affected Controller Product SKUs

Controller Family	Part Number	EOVM (WiNG 5)	Recommended Action	Reason
RFS4010	RFS4010-00010-WR	4/15/2024	Replace Controller	EOVM
NX5500	NX-5500-100R0-WR	10/15/2022	Upgrade to WiNG 7.7.x	EOVM
NX7500	NX-7510-100R0-WR NX-7520-100R0-WR NX-7530-100R0-WR	10/15/2022	Upgrade to WiNG 7.7.x	EOVM
NX9600	NX-9600-100RO-WR	10/15/2022	Upgrade to WiNG 7.7.x	EOVM
NX9610	NX-9610-100RO-WR	10/15/2022	Upgrade to WiNG 7.7.x	EOVM
VX9000	VX-9000-APPLNC-LIC	10/15/2022	Upgrade to WiNG 7.7.x	EOVM

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## Affected AP Product SKUs

AP Family	Part Number	EOVM (WiNG 5)	Recommended Action	Reason
AP8163	AP-8163-66S40-US AP-8163-66S40-1-WR AP-8163-66S40-WR	12/20/2022	Replace AP Hardware	EOVM
AP7502	AP-7502-67030-EU AP-7502-67030-US	N/A	Replace AP Hardware	Already EOSM 11/25/2021
AP7522	AP-7522-67030-1-WR AP-7522-67040-1-WR AP-7522-67030-US AP-7522-67040-US	10/15/2022	Replace AP Hardware	EOSM
AP7532	AP-7532-67040-EG AP-7532-67030-EG AP-7532-67040-US-1 AP-7532-67040-1-WR AP-7532-67030-1-WR AP-7532-67030-IL AP-7532-67030-IA AP-7532-67030-US AP-7532-67040-US	10/15/2022	Replace AP Hardware	EOSM
AP7562	AP-7562-670042-US AP-7562-6704M-1-WR AP-7562-67040-1-WR AP-7562-670042-1-WR AP-7562-670042-IL AP-7562-67040-US AP-7562-6704M-US AP-7562-6704M-WR	10/15/2022	Replace AP Hardware	EOSM
AP7602	AP-7602-68B30-1-WR AP-7602-68B30-IL AP-7602-68B30-WR AP-7602-68B30-US AP-7602-68B30-EU	N/A	Replace AP Hardware	Almost EOSM 05/15/2022
AP7612	37102 37101 37103	10/15/2022	Replace AP Hardware	EOVM
AP7622	AP-7622-68B30-1-WR AP-7622-68B30-WR AP-7622-68B30-EU AP-7622-68B30-IL AP-7622-68B30-US	N/A	Replace AP Hardware	Almost EOSM 05/15/2022
AP7632	37113 37114 37111 37112 37116 37115 37117 AP-7632-680B30-TN	10/15/2022	Replace AP Hardware	EOVM
AP7662	37122 37124	10/15/2022	Replace AP Hardware	EOVM

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	37121 37129 37123 37130			
AP8432	AP-8432-680B30-US AP-8432-680B30-1-WR	10/15/2022	Replace AP Hardware	EOVM
AP8533	AP-8533-68SB30-1-WR AP-8533-68SB30-IL AP-8533-68SB30-US AP-8533-68SB40-1-WR AP-8533-68SB40-US	10/15/2022	Replace AP Hardware	EOVM

## AP Replacement Products

Legacy AP Family	Replacement AP Family	EOS Notice / SKU Level Suggested Replacement
AP8163	AP460	<a href="#">EOS bulletin for WiNG AP-8163</a>
AP7502	AP302W	<a href="#">ExtremeWireless WiNG AP 6522, AP 6562, AP 7502 Access Points Bulletin</a>
AP7522	AP305 / AP310	<a href="#">EOS bulletin for WiNG AP-7532, AP-7522 and AP-7562</a>
AP7532	AP310 / AP410	<a href="#">EOS bulletin for WiNG AP-7532, AP-7522 and AP-7562</a>
AP7562	AP460	<a href="#">EOS bulletin for WiNG AP-7532, AP-7522 and AP-7562</a>
AP7602	AP302W	<a href="#">EOS bulletin for WiNG AP-7622 and AP-7602</a>
AP7612	AP302W	<a href="#">*Revision* to End-of-Sale Notification for AP-150W AP-7612 and AP-3912</a>
AP7622	AP305 / AP310	<a href="#">EOS bulletin for WiNG AP-7622 and AP-7602</a>
AP7632	AP305 / AP310	<a href="#">End-of-Sale Notification for identiFi™ Wireless AP3915/16/17 and WiNG AP7632/62 Access Points, Licenses and Accessories</a>
AP7662	AP360	<a href="#">End-of-Sale Notification for identiFi™ Wireless AP3915/16/17 and WiNG AP7632/62 Access Points, Licenses and Accessories</a>
AP8432	AP505	<a href="#">End of Sales Notification Notification for AP8533 and AP8432</a>
AP8533	AP410	<a href="#">End of Sales Notification Notification for AP8533 and AP8432</a>

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## Frequently Asked Questions (FAQ)

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1. Our APs or Controller are no longer supported by WiNG 5, what do we do?
  - a. Up until your AP or Controller EOSM date, Software Maintenance will be available in the WiNG 7 major version for respective AP and Controller platforms.
2. Our Controller is supported in WiNG 7, but our APs are only supported in WiNG 5 and not WiNG 7?
  - a. For those APs not supported by WiNG 7 (ie. AP7502, AP7602, AP7622), it is advised to replace the AP hardware with supported WiNG 7 APs which then be managed by WiNG 7 Controller.
3. What happens after the Controller/AP EOSM date or WiNG 5 EOVM date?
  - a. After the Controller/AP EOSM date or WiNG 5 EOVM date has passed, AP and Controller will continue to function and provide service but software maintenance such as new features, bug fixes, vulnerabilities patches will not be made available for the given AP/Controller platform. Upgrading to WiNG 7 or replacing AP hardware is necessary to continue software maintenance.
4. Conversely, what happens if eligible Controller/APs are not upgraded to WiNG 7?
  - a. Controller/APs that remain on WiNG 5 will continue to function and provide service, including the ability to manage and configure. However, Controller/APs will no longer receive bug fixes and vulnerabilities patches past WiNG 5 EOVM date.
5. Should I wait until WiNG 5 has gone EOVM before upgrading to WiNG 7?
  - a. Ideally upgrade to WiNG 7 or replace AP hardware with compatible WiNG 7 APs before WiNG 5 has gone EOVM.
6. How do I learn more about AP suggested replacement models?
  - a. For list of available AP hardware for sale which support WING 7, please refer to table above named “AP Replacement Products”.
7. Will there be any promotions available for the next generation WiNG 10 software with regards to 11ac Wave1 / Wave2 APs?
  - a. Stay tuned for more details.

For more info, direct any questions or concerns to your local representative or email [wireless\\_plm@extremenetworks.com](mailto:wireless_plm@extremenetworks.com)

## Terms & Conditions

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Orders are subject to product availability. Extreme Networks shall not have any liability for failure to meet a delivery date.

## End of Sale Returns

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Distributors and Partners should refer to the applicable Extreme policy regarding product returns as result of End of Sale notification and End of Sale.

## Ongoing Support

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During the support period, replacement of product and/or repairs may be limited by availability of components. Extreme Networks reserves the right to change prices and/or discontinue any service plans at any time on end-of-sale product. For detailed information regarding service pricing on this end-of-sale product, please consult your local Extreme Networks sales representative for the most recent price list.

## Contact Information

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For more product information, please contact your account manager.

### Terms and Conditions:

- All terms and conditions of sale shall be governed by Customer's (or Channel Partner's, where applicable) applicable agreement or Extreme's Standard Terms and Conditions of Sale and Services in the absence of such a written agreement.
- Valid and existing contractual discounts, if any, will continue to apply where applicable.

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