COURSE OUTLINE:
ExtremeControl – Troubleshooting

ASSOCIATED CERTIFICATIONS
ExtremeControl – Troubleshooting

COURSE DURATION
2 Days

DELIVERY METHOD
Available as Classroom Instructor-led training and Virtual Instructor-led training.

REGISTER

COURSE OVERVIEW

Students will learn troubleshooting methodology as well as the troubleshooting toolkit a security engineer and ExtremeControl administrator can use. This knowledge will be reinforced through actual hands-on experience with networking equipment in a lab environment, where students will perform real world tasks.

WHO SHOULD ATTEND

This course is designed as troubleshooting training for individuals responsible for maintaining the ExtremeControl within ExtremeCloud IQ - Site Engine suite, as well as AAA framework in an organization.

MANDATORY PREREQUISITE

Students should already possess a learning credential for ExtremeControl - Installation and Configuration.
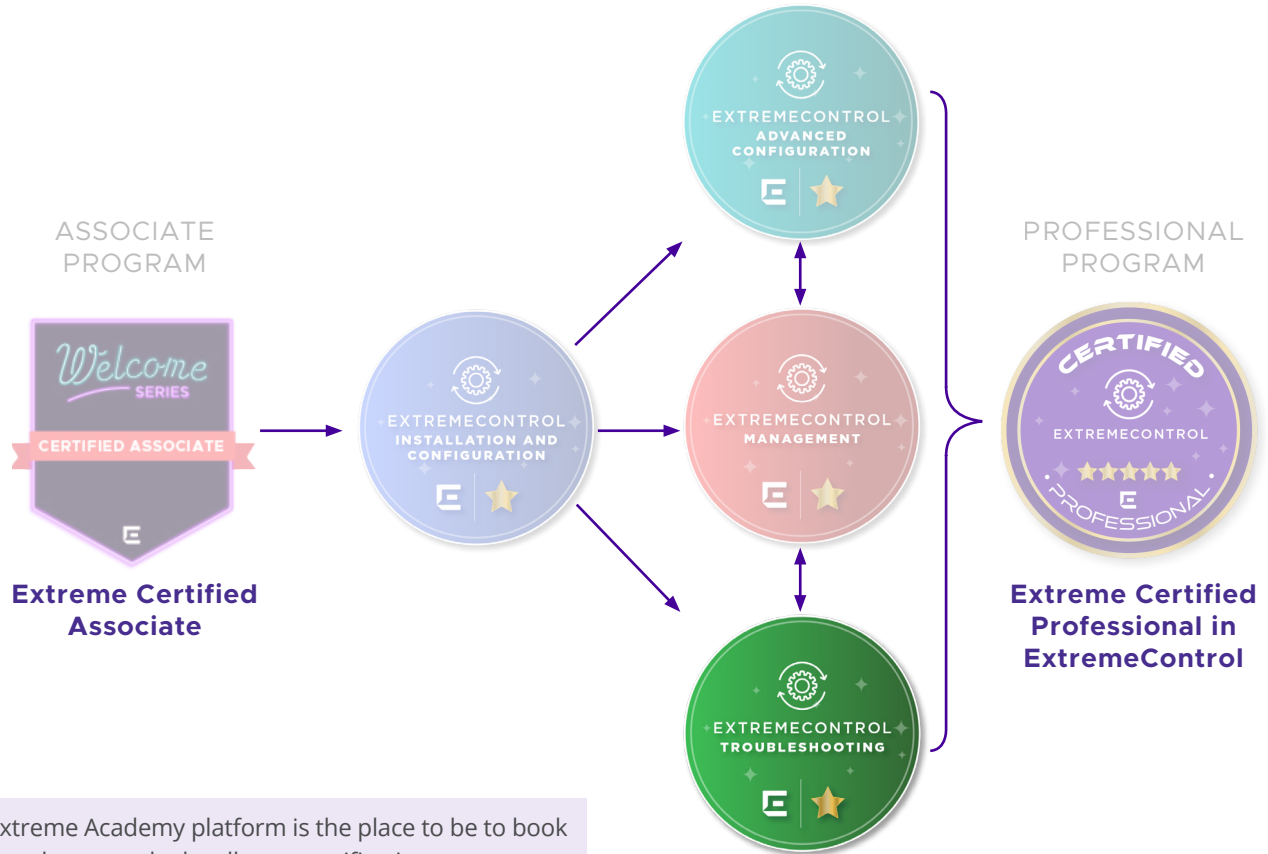
COURSE OBJECTIVES

Upon completion of this course, students will have gained the working knowledge to:

- Determine whether an issue is client related or not
- Diagnose ExtremeControl engine and the AAA setup with built-in tools
- Collect support data and open case in GTAC
- Earn a learning credential on the Professional Program training path

AGENDA

- Troubleshooting Mindset
- Troubleshooting Toolset
- General Troubleshooting
- Authentication Issues
- Authorization Issues
- End-System Issues
- Captive Portal Issues
- GTAC Case Preparation

WHERE DOES THIS COURSE FIT IN YOUR PROFESSIONAL PROGRAM LEARNING PATH?

ASSOCIATE
PROGRAM

PROFESSIONAL
PROGRAM

**Extreme Certified
Associate**

**Extreme Certified
Professional in
ExtremeControl**

The Extreme Academy platform is the place to be to book training classes and take all your certification exams. [Click here](#) to create an account and get started today!