EXTREMECONTROL

TROUBLESHOOTING

Extreme networks

COURSE OUTLINE:
ExtremeControl – Troubleshooting

ASSOCIATED BADGE
ExtremeControl – Troubleshooting

COURSE DURATION
Instructor-Led: 2 Days
On-demand: 6 hours

REGISTER

DELIVERY METHOD
Instructor-Led: In-person and virtual training sessions, both with hands-on lab activities.
On-Demand: Flexible, self-paced learning without hands-on lab activities.

COURSE OVERVIEW

Students will learn troubleshooting methodology as well as the troubleshooting toolkit a security engineer and ExtremeControl administrator can use. This knowledge will be reinforced through actual hands-on experience with networking equipment in a lab environment, where students will perform real world tasks.

WHO SHOULD ATTEND

This course is designed as troubleshooting training for individuals responsible for maintaining the ExtremeControl within ExtremeCloud IQ – Site Engine suite, as well as AAA framework in an organization.

PREREQUISITE:

Students should already possess a learning credential for ExtremeControl - Installation and Configuration.

COURSE OBJECTIVES

Upon completion of this course, students will have gained the working knowledge to:

• Determine whether an issue is client related or not

• Diagnose ExtremeControl engine and the AAA setup with built-in tools

• Collect support data and open case in GTAC

• Earn a learning credential on the Professional Program training path

AGENDA

• Troubleshooting Mindset

• Troubleshooting Toolset

• General Troubleshooting

• Authentication Issues

• Authorization Issues

• End-System Issues

• Captive Portal Issues

• GTAC Case Preparation