

# COURSE OUTLINE: ExtremeWireless Cloud – Troubleshooting



## ASSOCIATED BADGE

ExtremeWireless Cloud –  
Troubleshooting



## COURSE DURATION

Instructor-Led: 2 Days  
On-demand: 5 hours

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## DELIVERY METHOD

**Instructor-Led:** In-person and virtual training sessions, both with hands-on lab activities.

**On-Demand:** Flexible, self-paced learning without hands-on lab activities.

## COURSE OVERVIEW

The ExtremeWireless Cloud Troubleshooting Workshop provides a fast-paced walk through essential hands-on exercise to familiarize with key methods that support the Extreme Platform ONE/ExtremeCloud IQ operation and services highlighting their proper operation and ways to determine misconfiguration, identify problems and discuss how to troubleshoot them.

## WHO SHOULD ATTEND

This course is for networking professionals responsible for supporting and troubleshooting wireless LAN networks. This course is an advanced level class building upon the student's real working experiences with ExtremeCloud IQ/ Extreme Platform ONE.

## PRE-REQUISITE:

To take part and to gain the most benefit from this training, you must possess the full learning credential in ExtremeWireless Cloud – Installation and Configuration.

## COURSE OBJECTIVES

Upon completion of this course, you will be able to:

- Use logs and troubleshooting files
- Use the troubleshooting tools in ExtremeCloud IQ
- Setup SSH Proxy
- Use the Client Monitor

## AGENDA

- CAPWAP and Provisioning
- Troubleshooting Tools
- Authentication and Roaming
- Private Pre-Shared Key Troubleshooting
- Packet Capture