Software Lifecycle Policy

Updated Oct 14, 2022

For End Of Life milestones please refer to the following link:

http://www.extremenetworks.com/support/end-of-sale-and-end-of-support-products

General Disclaimer. Although Extreme Networks has attempted to provide accurate information with this document, Extreme Networks assumes no responsibility for the accuracy of the information. Extreme Networks may change its release schedules, programs, product specifications, or definitions mentioned in the document at any time without notice. Any reference to non-Extreme Networks products or services is for information purposes only and constitutes neither an endorsement nor a recommendation.

Contents

Introduction

This document provides Extreme Networks software lifecycle planning information for use by customers and partners. This document specifies the software lifecycle policy for active products that have not not yet announced their EOS date. WARRANTY: Extreme Networks offers firmware, operating system software, and application software products, with various warranties included in the software purchase price. Please refer to specific product literature for warranty details.

SERVICES: Extreme Networks also offers various services at additional cost. Refer to the Services Solutions web page for details:

http://www.extremenetworks.com/support/

Only products which are covered by a valid service contract are eligible for software upgrades/udates and technical support, per the specific terms of the warranty or service contract. Some product warranties provide limited access to software upgrades/updates and/or technical support. Refer to the specific warranty terms available at https://www.extremenetworks.com/support/policies/.
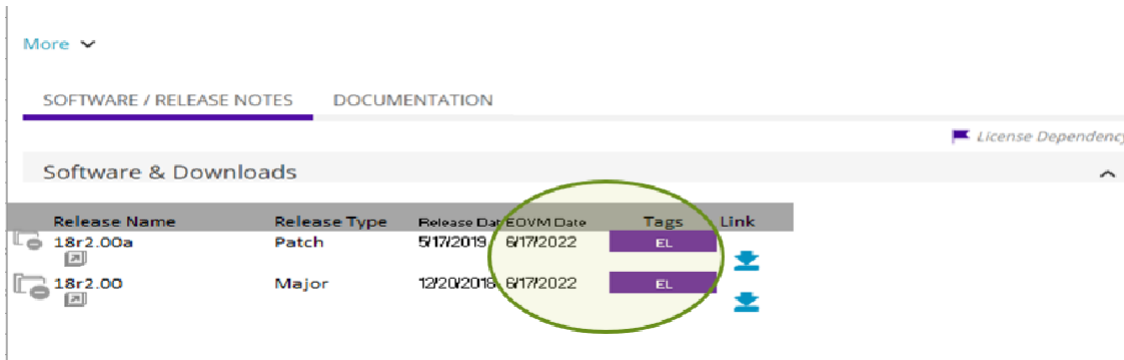
The Extreme Networks End of Life policy document defines entitlements and other terms and conditions for End of Sale, End of Software Maintenance, and End of Service Life for Extreme products. The End of Life policy document is available at https://www.extremenetworks.com/support/policies/.

Definitions

End of Version Maintenance

The End of Version Maintenance (EOVM) is the date that Extreme will stop maintaining a particular major/feature release train. Customers will be expected to migrate to the next major/feature release. EOVM date is listed in the product download area as shown in Figure 1.

Figure 1: Shows EOVM date and EL tag in the product download portal

Extended Life(EL) Release
Periodically, certain releases will be designated Extended Life releases which means that the release will be supported for up to 36 months from the GA date of that release.

Refer to the Extreme Networks End of Life policy document at https://www.extremenetworks.com/support/policies/ for further details.

Summary Software Lifecycle Policy

Extreme Software lifecycle policies for active products that have not not yet announced their EOS date are defined below. The policy is outlined based on the product family. "Current" refers to the most recent major/feature release train, while "Current -1" refers to the prior major/feature release train, and so on.

While users may chose to stay with any release train supported by the product policy, the most current defect fixes and enhancements will only be on the latest release within that branch.

While a release train has multiple feature and/or maintenance releases, the latest enhancements and defect fixes for this N, or N-x release train will typically be in the last release of that branch.
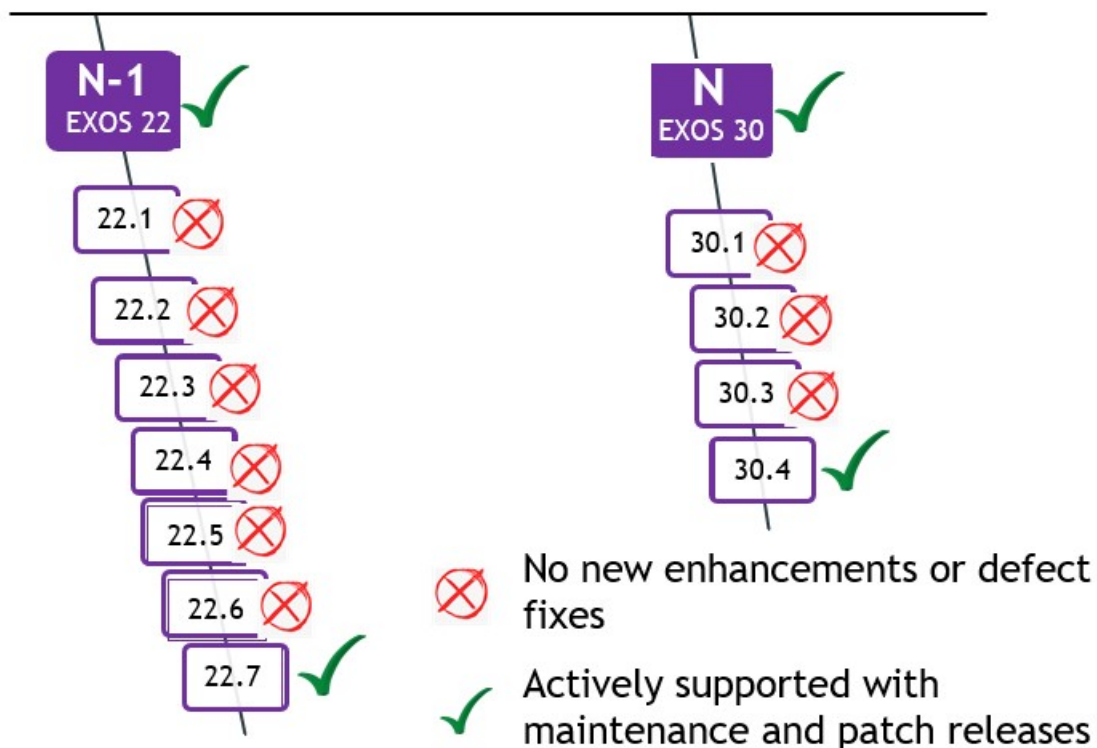
Example of EXOS N and N-1 Releases

Figure 2: Actively supported release within each release branch

In addition some product families could also tag one of the supported releases as Extended Life, or support an additional release as an Extended Life release.

Software family	Supported releases
Public and Private Cloud	Current
On-Prem Cloud	Current, Current - 1
Applications	Current, Current - 1
WING OS	Current, Current - 1
Extreme Wireless OS	Current, Current - 1
Switch Engine / EXOS	Current, Current - 1
Fabric Engine / VOSS	Current, Other*
BOSS / ERS OS	Current, Current - 1
SLX, NOS, NI	Current**, Current - 1
Cloud Wireless/ IQ Engine	Current
AirDefense	Current

* Fabric Engine / VOSS: In addition to the most recent major release being supported, one other designated release will also be supported.

** SLX, NOS, NI: Periodically, certain releases will be designated Extended Life releases whichmeans that the release will be supported for up to 36 months from the GA date of that release.

Note that while the general policy is defined above, the particular EOVM date for each major/feature release train will be documented in the software download location.