

Extreme Networks, Inc.

March 8, 2021

End-of-Sale Announcement Extreme Networks Distributors, Partners, and Sales

Immediate End-of-Sales for Legacy HiveManager Classic and HiveManager NG Permanent Licenses

This notice reaffirms Extreme Network's announcement on March 2020 to transition HiveManager Classic and HiveManager NG customers to ExtremeCloud IQ. The March 2020 announcement missed listing the HiveManager Classic and HiveManager NG permanent licenses as part of this transition. This notice corrects that omission and officially announces the immediate end-of-sale of those legacy SKUs. The replacement for HiveManager Classic and HiveManager NG is ExtremeCloud IQ.

This announcement includes:

- a. HiveManager Classic perpetual license and virtual appliance license.
- b. HiveManager NG perpetual license and virtual appliance license.

Definitions

- **End-of-Sale Notification Date:** Date of official End-of-Sales Notification as described above.
- **End-of-Sales (EOS) Date:** The last date to order the product through Extreme Networks point-of-sale mechanisms. The product is no longer offered for sale after this date.
- **End-of-Software-Maintenance (EOSM) Date:** The last date that Extreme will release any maintenance or patch releases for a specific major release.
- **End-of-Service-Life (EOSL) Date:** The last date a product will be supported by Extreme Networks.

For more information related to Extreme's product End of Life process, refer to the [Support and End of Life Policy](https://www.extremenetworks.com/support/policies/) at <https://www.extremenetworks.com/support/policies/>.

Affected Product SKUs

Part Number	Description	EOS	EOSM	EOSL
AH-HM-LIC	HiveManager Classic Perpetual license for one (1) Aerohive Device (AP Router or Switch). Can only be used with HiveManager NMS Virtual Appliance or High Capacity HiveManager (1U) NMS Appliance.	12/31/2020	3/31/2025	3/31/2025
AH-HM-LIC-VG	HiveManager Classic Perpetual license for one (1) Aerohive VGN Gateway. 1 VG license for HiveManager Classic ON-PREMISES for any Aerohive VPN Gateway.	12/31/2020	3/31/2025	3/31/2025
AH-NG-LIC	ExtremeCloud IQ (formerly HiveManager) NG Perpetual license for one (1) Device or 3 ATOMs. Can only be used with ExtremeCloud IQ (formerly HiveManager) NG NMS Virtual Appliance.	12/31/2020	12/31/2022* (Upgrade to XIQ Pilot)	12/31/2022* (Upgrade to XIQ Pilot)
AH-HMNG-SVA	ExtremeCloud IQ (formerly HiveManager) NG Virtual Appliance. SW is delivered via download. Can be used with ExtremeCloud IQ (formerly HiveManager) NG Subscription SKUs or ExtremeCloud IQ (formerly HiveManager) NG Perpetual License SKUs.	12/31/2020	12/31/2022* (Upgrade to XIQ Pilot)	12/31/2022* (Upgrade to XIQ Pilot)

Replacement Products

Legacy Part Number	Replacement SKU	Description
AH-HM-LIC	XIQ-PIL-P-OP	ExtremeCloud IQ Pilot On-Prem Perpetual License On-Premises for one (1) device. Cannot be used with SaaS.
AH-HM-LIC-VG	XIQ-PIL-P-OP	ExtremeCloud IQ Pilot On-Prem Perpetual License On-Premises for one (1) device. Cannot be used with SaaS.
AH-NG-LIC	XIQ-PIL-P-OP	ExtremeCloud IQ Pilot On-Prem Perpetual License On-Premises for one (1) device. Cannot be used with SaaS.
AH-HMNG-SVA	XIQ-PIL-VA-DL	ExtremeCloud IQ Pilot SW delivered via download. Can be used with XIQ On-Premises Subscription SKU or XIQ Perpetual SKUs. One time buy.

Replacement Products

ExtremeCloud IQ™

Terms & Conditions

Orders are subject to product availability. Extreme Networks shall not have any liability for failure to meet a delivery date.

End of Sale Returns

Distributors and Partners should refer to the applicable Extreme policy regarding product returns as result of End of Sale notification and End of Sale.

Ongoing Support

During the support period, replacement of product and/or repairs may be limited by availability of components. Extreme Networks reserves the right to change prices and/or discontinue any service plans at any time on end-of-sale product. For detailed information regarding service pricing on this end-of-sale product, please consult your local Extreme Networks sales representative for the most recent price list.

Contact Information

For more product information, please contact your account manager.

Terms and Conditions:

- All terms and conditions of sale shall be governed by Customer's (or Channel Partner's, where applicable) applicable agreement or Extreme's Standard Terms and Conditions of Sale and Services in the absence of such a written agreement.
- Valid and existing contractual discounts, if any, will continue to apply where applicable.

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This product roadmap represents Extreme Networks current product direction. All product releases will be on a when-and-if available basis. Actual feature development and timing of releases will be at the sole discretion of Extreme Networks. Not all features are supported on all platforms. Presentation of the product roadmap does not create a commitment by Extreme Networks to deliver a specific feature. Contents of this roadmap are subject to change without notice.