

COURSE OUTLINE:

ExtremeCloud™ IQ – Site Engine Troubleshooting Workshop



COURSE DURATION

1 Day

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COURSE OVERVIEW

The ExtremeCloud™ IQ – Site Engine Troubleshooting Workshop provides a fast-paced walk through essential hands-on exercise to familiarize with key methods that support the network troubleshooting via ExtremeCloud IQ – Site Engine, as well as troubleshooting the management suite itself. Students will gain basic troubleshooting understanding and the tools available within ExtremeCloud IQ – Site Engine to troubleshoot network outages to common end-user issues.

WHO SHOULD ATTEND

This course is designed for network administrators, support engineers and integrators that use ExtremeCloud IQ – Site Engine as the network management solution.

COURSE OBJECTIVES

Upon completion of this course, students will have gained the working knowledge to:

- Identify and isolate network faults
- Identify and isolate end-user issues
- Create custom alarms and reports

MANDATORY PRE-REQUISITE:

Designed for individuals with professional experience in networking, with basic understanding of Layer 2 and Layer 3 operations fundamentals.

Although the workshop is accompanied by a quick recap of the theory behind covered concepts, it's essential that you grasp this theory at a greater depth beforehand with ExtremeCloud IQ – Site Engine on-demand training in full.

AGENDA

- Fault management
- Performance management
- Customizing alarms
- Customizing reports