

## Extreme Platform ONE Service Description

This Extreme Platform ONE Service Description (the “Service Description”) is governed by the Extreme Platform ONE Subscription Services Agreement (Agreement) entered into by Customer. In the event Customer purchased the Service through Extreme’s channel, the Service Description is incorporated into applicable purchasing agreements of distributors and reseller partners. Customer’s use of the Service constitutes assent to the Agreement. In the event of a conflict between this Service Description and the Agreement, the terms of this Service Description apply.

Every Platform ONE subscription comes with the following features:

<b>Feature Set</b>	<ul style="list-style-type: none"> <li>• Network management of Cloud Connected devices</li> <li>• Inventory and lifecycle management</li> <li>• Contracts and license management</li> <li>• Visualization</li> <li>• AI for Networking</li> <li>• TAC &amp; OS support on qualified hardware device(s) where the subscription license has been onboarded.</li> </ul>
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### Tiers

Managed Extreme Devices are categorized into the following tiers:

Tier A: Universal APs, Switches series 4xxx, 51xx, 53xx

Tier B: Switches series 54xx

Tier C: Switches series 55xx

Tier D: Switches series 57xx, and 7xxx

Extensive list of devices to tier mapping is part of the appendix

### Hardware

#### Appendix: Device to Tier Mapping

#### Management and TAC&OS included in subscription

Model	EP1 HW Tier
Universal 4xxx	A
Universal 51xx	A
Universal 53xx	A
Universal 54xx	B
Universal 55xx	C
Universal 57xx	D
Universal 7xxx	D
Universal AP5020 (Wi-Fi 7)	A
Universal AP 3xxx	A
Universal AP 4xxx	A
Universal AP 5xxx	A
Universal AP302W	A

Universal AP305c	A
Universal AP305CX	A
Universal AP410c	A
Universal AP460c	A
Universal AP460S6C	A
Universal AP460S12C	A
Universal AP510CX	A
AP310i,e	A
AP360i,e	A
AP410i,e	A
AP460i,e	A
AP505i	A
AP510c	A
AP510i,e	A
AP560h,i	A
AH-ATOM	A
Summit X435 Series	A
Summit X440-G2 Series	A
Summit X450-G2 Series	B
Summit X460-G2 Series	C
Summit X465 Series	C
Summit X590 Series	C
Summit X620 Series	C
Summit X670 Series	D
Summit X670-G2 Series	D
Summit X690 Series	D
Summit X695 Series	D
Summit X770 Series	D
Summit X870 Series	D
V400 Series	A
V300 Series	A
VSP4400 Series	C
VSP4800 Series	C
VSP4900 Series	C
VSP7200 Series	D
VSP7400 Series	D
VSP8200 Series	D
VSP8400 Series	D
VSP8600 Series	D
ERS4800 Series	B
ERS4900 Series	B
ERS5900 Series	C
SR2024	A
SR2208	A
SR2224	A

SR2324	A
SR2348	A
XR200	A
XR600	A
XIQTC (Tunnel Concentrator)	A
XIQ-SE (Site Engine suite)	A

When Extreme devices have reached End of Service Management, they will have reduced management / visibility / AI capabilities. Our End-of-Sale and End-of-Service-Life policies can be found here:

<https://www.extremenetworks.com/support/end-of-sale-and-end-of-support-products>

Extreme may periodically modify the terms of this Service Description as products and features are developed. Customer's continued use of the Service constitutes assent to the terms, as modified.