

## **End-of-Sale Notification for**

## ExtremeWireless™ WiNG Express Portfolio AP 7522E access point NX 5500E, NX 7510E, VX 9000E Express Manager

### This document provides end of sale notification for:

- End-of sale for AP 7522E access point
- End-of sale for NX 5500E Express Manager
- End-of sale for NX 7510E Express Manager
- End-of-sale for VX 9000E VM Express Manager

# Other Express access point skus are on the End of Sale notice for AP 6522 AP 6562 AP 7502 on Oct 30, 2017

ExtremeWireless WiNG™ for WiNG Express portfolio is going end of sale and being replace with equalivant Enterprise WiNG Access points.

#### Why is the Express portfolio going away?

- Enterprise WiNG delivers more value and advanced service options such as appQOS, Analytics, Help Desk Tools, and location services.
- Extreme Cloud management provides a more powerful and simpler interface for small business with integrated analytics and location services.
- Express portfolio is not available on the newest value tier access points released by Extreme Networks

#### What products can be upgraded?

All WiNG Express access points except the AP 6511e. The full list is: 6521E, 6522E, 6562E, 7502E, 7522E.

#### What firmware will support the upgrade ability from Express to Enterprise WiNG access points?

– WiNG 5.9.2.

#### What happens if I want to stay with my Express Manager and not convert to Enterprise WiNG?

- Nothing. You can continue to use Express version 5.9.1 or below which supports WiNG Express.

#### How do I upgrade to Enterprise WiNG?

The steps are different if you have an Express Manager vs using standalone or virtual controller access points.

#### **Express Manager**

- 1. Customer must purchase a VX9000
- 2. Upgrade to WiNG 5.9.2



#### **Standalone APs**

If you are using standalone APs, or running in virtual controller mode; push the new firmware to the access point. The configuration will remain and the same user interface (swift UI) will be used on the AP.

#### How do I upgrade to Extreme Cloud?

 First, purchase a Cloud subscription. The only converted Express AP supported on ExtremeCloud are the AP 7522E and AP 7502E. After upgrading the network to the 5.9.2 firmware, reset the AP to factory default. Upon reboot, it will discover the Cloud agent and adopt to the Extreme Cloud. Manage the network by logging into the Cloud subscription account.

#### Can I still use the Virtual Controller mode with one AP managing the network?

– Yes

#### Can I mix/match Enterprise WiNG APs with the upgraded network?

Yes if you upgraded your express deployment to WiNG 5.9.2. For example, if you previously have a network of AP 7522E; you can purchase new AP 7522 and add to the network running WiNG 5.9.2 or above. All the APs will function as full Enterprise WiNG AP 7522 from version WiNG 5.9.2 onwards.

#### Important:

# Must have a valid support contract or purchase TAC and OS support for access points to upgrade to WiNG 5.9.2

#### Will WiNG Express functionality be supported and available with WiNG 5.9.2?

No. If you want to use WING express functionality you will have to continue to use WING 5.9.1 (ie pre-configured SSID) or any below version.

#### Will WiNG Express firmware images will be released with WiNG 5.9.2?

No. Only WiNG enterprise images will be release. The WING 5.9.2 image will convert an Express AP to an Enterprise AP.

#### What UI will be available on the converted product after the upgrade to WiNG 5.9.2?

The converted access points continue to use the swift UI. However these access points have the ability to use the Enterprise UI. Please take time to get familiar with this UI as it is quite different than the swift UI.

#### Will CLI be available for Express SKUs after upgrade to WiNG 5.9.2?

Yes. Express APs will have full CLI available after upgrade to WiNG 5.9.2.

# Please consider the number of APs you wish to purchase as spares and communicate this to your distributor as soon as possible.



## **Products Affected**

Part Number	Product Description
AP-7522E-67030-EU	AP-7522E DUAL 11AC 2X2:2 MIMO INT ANTEU
AP-7522E-67030-US	AP 7522: EXPRESS 802.11AC AP, INT ANT US
AP-7522E-67030-WR	AP 7522: EXPRESS 802.11AC AP, INT ANT WR
AP-7522E-67040-EU	AP-7522E DUAL 11AC 2X2:2 MIMO EXT ANT EU
AP-7522E-67040-US	AP 7522: EXPRESS 802.11AC AP, EXT ANT US
AP-7522E-67040-WR	AP 7522: EXPRESS 802.11AC AP, EXT ANT WR
Express Manager	
NX-5500E-100R0-WR	EXPRESS MANAGER PLATFORM
NX-7510E-100R0-WR	NX 7510E EXPRESS MANAGER PLATFORM
NX5500E-100R0-APME	NX-5500E EXPRESS MANAGERS PLATFORM - APAC REGION
VX-9000E-APPLN-LIC	LICENSE,VX 9000E EXPRESS MANAGER APPLIANCE

Software License	Product Description
NX-5500E-ADP-128	LICENSE,128X EXPRESS AP LICENSE PACK FOR NX-5500E EXPRESS MANAGER
NX-5500E-ADP-16	LICENSE,16X EXPRESS AP LICENSE PACK FOR NX-5500E EXPRESS MANAGER
NX-5500E-ADP-64	LICENSE,64X EXPRESS AP LICENSE PACK FOR NX-5500E EXPRESS MANAGER
NX5500E-AP128-APME	128X EXPRESS AP LICENSE PACK FOR NX-5500E - APAC REGION
NX5500E-AP16-APME	16X EXPRESS AP LICENSE PACK FOR NX-5500E - APAC REGION
NX-7500E-ADP-128	LICENSE,NX 7500E - 128 PACK EXPRESS AP
NX-7500E-ADP-32	LICENSE,NX 7500E - 32 PACK EXPRESS AP
NX-7500E-ADP-512	LICENSE,NX 7500E - 512 PACK EXPRESS AP
NX7500E-AP128-APME	NX 7500E - 128 PACK EXPRESS AP LICENSE - APAC REGION
NX7500E-AP32-APME	NX 7500E - 32 PACK EXPRESS AP LICENSE - APAC REGION
NX7500E-AP512-APME	NX 7500E - 512 PACK EXPRESS AP LICENSE - APAC REGION
VX-9000E-ADP-128	LICENSE,VX 9000E - 128 PACK EXPRESS AP
VX-9000E-ADP-32	LICENSE,VX 9000E - 32 PACK EXPRESS AP
VX-9000E-ADP-512	LICENSE,VX 9000E - 512 PACK EXPRESS AP
VX-9KE-AP128-APME	VX 9000E - 128 PACK EXPRESS AP LICENSE - APAC REGION
VX-9KE-AP32-APME	VX 9000E - 32 PACK EXPRESS AP LICENSE - APAC REGION
VX-9KE-AP512-APME	VX 9000E - 512 PACK EXPRESS AP LICENSE - APAC REGION
VX-9KE-APPLN-APME	VX 9000E EXPRESS MANAGER APPLIANCE LICENSE - APAC REGION



## Last Supported ExtremeWireless<sup>™</sup> WiNG Firmware for Express Portfolio

WiNG 5.9.1

## **Definitions**

- End-of-Sales Announcement Date: Date of official End-of-Sales notice.
- End-of-Sales Date: The last date to order the product through Extreme Networks point-of-sale mechanisms. The product is no longer offered for sale after this date.
- End-of-Life Software Date: The last date software fixes will be supported on a hardware product.
- End-of-Life Hardware Date: The last date a product will be supported by Extreme Networks.

### **End of Sales Milestone**

Part Number	EOS Announce Date	EOS Date	Last Supported Release	EOL SW Date	EOL HW Date
AP-7522E-67030-EU	11/17/17	4/17/18	5.9.1	4/17/18	4/17/2023
AP-7522E-67030-US	11/17/17	4/17/18	5.9.1	4/17/18	4/17/2023
AP-7522E-67030-WR	11/17/17	4/17/18	5.9.1	4/17/18	4/17/2023
AP-7522E-67040-EU	11/17/17	4/17/18	5.9.1	4/17/18	4/17/2023
AP-7522E-67040-US	11/17/17	4/17/18	5.9.1	4/17/18	4/17/2023
AP-7522E-67040-WR	11/17/17	4/17/18	5.9.1	4/17/18	4/17/2023
NX-5500E-100R0-WR	11/17/17	4/17/18	5.9.1	4/17/18	4/17/2023
NX-7510E-100R0-WR	11/17/17	4/17/18	5.9.1	4/17/18	4/17/2023
NX5500E-100R0-APME	11/17/17	4/17/18	5.9.1	4/17/18	4/17/2023
VX-9000E-APPLN-LIC	10/30/17	4/17/18	n/a	n/a	n/a
Software License					
NX-5500E-ADP-128	11/17/17	4/17/18	n/a	n/a	n/a
NX-5500E-ADP-16	11/17/17	4/17/18	n/a	n/a	n/a
NX-5500E-ADP-64	11/17/17	4/17/18	n/a	n/a	n/a
NX5500E-AP128-APME	11/17/17	4/17/18	n/a	n/a	n/a
NX5500E-AP16-APME	11/17/17	4/17/18	n/a	n/a	n/a
NX-7500E-ADP-128	11/17/17	4/17/18	n/a	n/a	n/a
NX-7500E-ADP-32	11/17/17	4/17/18	n/a	n/a	n/a
NX-7500E-ADP-512	11/17/17	4/17/18	n/a	n/a	n/a
NX7500E-AP128-APME	11/17/17	4/17/18	n/a	n/a	n/a
NX7500E-AP32-APME	10/30/17	4/17/18	n/a	n/a	n/a
NX7500E-AP512-APME	10/30/17	4/17/18	n/a	n/a	n/a
VX-9000E-ADP-128	10/30/17	4/17/18	n/a	n/a	n/a
VX-9000E-ADP-32	10/30/17	4/17/18	n/a	n/a	n/a
VX-9000E-ADP-512	10/30/17	4/17/18	n/a	n/a	n/a
VX-9KE-AP128-APME	10/30/17	4/17/18	n/a	n/a	n/a
VX-9KE-AP32-APME	10/30/17	4/17/18	n/a	n/a	n/a
VX-9KE-AP512-APME	10/30/17	4/17/18	n/a	n/a	n/a
VX-9KE-APPLN-APME	10/30/17	4/17/18	n/a	n/a	n/a

NX-7510E-100R0-WR	VX-9000-APPLN-LIC	
NX5500E-100R0-APME	VX-9000-APPLN-LIC	LICENSE,VX 9000 EXPRESS MNGR APPLIANCE

## **Replacement Products**

WiNG Express Sku will be converted to Enterprise SKUs in WiNG 5.9.2 – the replacement product can only use if customer is upgrading to WiNG 5.9.2

Legacy Part Number	Suggested Replacement Number	Product Name
AP-7522E-67030-EU	AP-7522-67030-1-WR	WiNG 802.11ac Wallpate Wedge Wave 2 2x2:2, Dual radio, internal antenna, Domain: Canada, Colombia, EMEA, Rest of World
AP-7522E-67030-US	AP-7522-67030-US	WiNG 802.11ac Wallplate Wedge Wave 2 2x2:2, Dual radio, internal antenna, Domain: United States, Puerto Rico
AP-7522E-67030-WR	AP-7522-67030-1-WR (AP-7522-67030-WR)*	WiNG 802.11ac Wallpate Wedge Wave 2 2x2:2, Dual radio, internal antenna, Domain: Canada, Colombia, EMEA, Rest of World
AP-7522E-67040-EU	AP-7522-67040-1-WR	WiNG 802.11ac Wallpate Wedge Wave 2 2x2:2, Dual radio, external antenna, Domain: Canada, Colombia, EMEA, Rest of World
AP-7522E-67040-US	AP-7522-67040-US	WiNG 802.11ac Wallplate Wedge Wave 2 2x2:2, Dual radio, external antenna, Domain: United States, Puerto Rico
AP-7522E-67040-WR	AP-7522-67040-1-WR (AP-7522-67040-WR)*	WiNG 802.11ac Wallpate Wedge Wave 2 2x2:2, Dual radio, external antenna, Domain: Canada, Colombia, EMEA, Rest of World
NX-5500E-100R0-WR	NX-5500-100R0-WR	NX-5500 SERVICES PLATFORM
NX-7510E-100R0-WR	NX-7510-100R0-WR	NX 7510 INTEGRATED SVC PLATFORM
NX5500E-100R0-APME	NX-5500-100R0-WR	NX-5500 SERVICES PLATFORM
VX-9000E-APPLN-LIC	VX-9000-APPLNC-LIC	LICENSE,VX-9000 APPLIANCE

\* Note: Please refer to WW reference file to determine Country availability

\*\*Any changes to above timeline will be communicated via a revised Notification

\*\*\* product shipment subject to availability



## **Terms & Conditions**

Orders are subject to product availability. Extreme Networks shall not have any liability for failure to meet a delivery date.

delivery date.

### **Ongoing Support**

New contracts may *only* be added in the first 12 months following the end-of-sale date. Existing contracts may be renewed during the first 4 years of the end-of-support period, provided that during the period following the end-of-sale date, the hardware replacement services provided do not include any 4-hour or onsite services, and that the contract expiration date does not extend beyond the end-of-support date as specified above. During the support period, replacement of product and/or repairs may be limited by availability of components. Extreme Networks reserves the right to change prices and/or discontinue any service plans at any time on end-of-sale product. For detailed information regarding service pricing on this end-of-sale product, please consult your local Extreme Networks sales representative for the most recent price list.

## **Contact Information**

For more product information, please contact Wireless PLM via WirelessPLM@extremenetworks.com

For service information, please contact Services via <a href="mailto:servicemarketing@extremenetworks.com">servicemarketing@extremenetworks.com</a>

Terms and Conditions:

- All terms and conditions of sale shall be governed by Customer's (or Channel Partner's, where applicable) applicable agreement or Extreme's Standard Terms and Conditions of Sale and Services in the absence of such a written agreement.
- Valid and existing contractual discounts, if any, will continue to apply where applicable.

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