

MLXe MR Bundle Upgrade Requirement for Maintenance Renewals

- As a follow-on to the [November 18, 2013 End-of-Sale and End-of-Service life announcement for MLXe MR bundles](#), Extreme is issuing this technical notification for customers wishing to extend support beyond the published end-of-service life date of May 18, 2019.
- Customers requesting support renewal of the MR bundles listed below must first upgrade to the new version of the Management Module (MR2 Management module). Please refer to this [technical knowledgebase base article](#) for details.
- Once the MR mgmt. modules are replaced and upgraded to MR2, customers can renew their maintenance agreement by using the equivalent upgraded MR2 bundles SKUs. listed in the table below.

Affected Products

Affected Codes	EOSL Date	Upgraded Chassis
BR-MLXE-4-MR-M-AC	5/18/2019	BR-MLXE-4-MR2-M-AC
BR-MLXE-4-MR-M-DC	5/18/2019	BR-MLXE-4-MR2-M-DC
BR-MLXE-4-MR-X-AC	5/18/2019	BR-MLXE-4-MR2-X-AC
BR-MLXE-4-MR-X-DC	5/18/2019	BR-MLXE-4-MR2-X-DC
BR-MLXE-8-MR-M-AC	5/18/2019	BR-MLXE-8-MR2-M-AC
BR-MLXE-8-MR-M-DC	5/18/2019	BR-MLXE-8-MR2-M-DC
BR-MLXE-8-MR-X-AC	5/18/2019	BR-MLXE-8-MR2-X-AC
BR-MLXE-8-MR-X-DC	5/18/2019	BR-MLXE-8-MR2-X-DC
BR-MLXE-16-MR-M-AC	5/18/2019	BR-MLXE-16-MR2-M-AC
BR-MLXE-16-MR-M-DC	5/18/2019	BR-MLXE-16-MR2-M-DC
BR-MLXE-16-MR-X-AC	5/18/2019	BR-MLXE-16-MR2-X-AC
BR-MLXE-16-MR-X-DC	5/18/2019	BR-MLXE-16-MR2-X-DC
BR-MLXE-32-MR-M-AC	5/18/2019	BR-MLXE-32-MR2-M-AC
BR-MLXE-32-MR-M-DC	5/18/2019	BR-MLXE-32-MR2-M-DC
BR-MLXE-32-MR-X-AC	5/18/2019	BR-MLXE-32-MR2-X-AC
BR-MLXE-32-MR-X-DC	5/18/2019	BR-MLXE-32-MR2-X-DC

Please contact Extreme's [Global Technical Assistance Center](#) for questions regarding the MR2 upgrade process. For further questions or assistance with contract renewals, please contact Services Sales through the appropriate email address for your geography:

NAServicesales@extremenetworks.com	EMEAservicesales@extremenetworks.com
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