Extreme® networks

COURSE OUTLINE:
ExtremeCloud™ IQ - Site Engine – Troubleshooting

ASSOCIATED CERTIFICATIONS
ExtremeCloud IQ - Site Engine - Troubleshooting

COURSE DURATION
1 Day

DELIVERY METHOD
Available as Classroom Instructor-led training and Virtual Instructor-led training.

COURSE OVERVIEW

Students will gain basic troubleshooting understanding and the tools available within XIQ-SE to troubleshoot network outages to common end-user issues. Students have these concepts reinforced with a hands-on lab experience working with a pre-configured network.

WHO SHOULD ATTEND

This course is designed for individuals responsible for the overall network management using XIQ-SE, Extreme Analytics, Extreme Policy, and Extreme Control.

MANDATORY PREREQUISITE

Extreme Cloud IQ – Site Engine Installation and Configuration certification is a mandatory prerequisite for this course. The XIQ-SE courses are recommended to be taken in the following order: Installation and Configuration, Management, Advanced Configuration, and Troubleshooting. Students should possess an understanding of network fundamentals, and general network management concepts, as well as network security concepts and technologies. In addition, Extreme Networks recommends the following courses prior to enrolling in the XIQ-SE courses:

- Campus Switching

- Extreme Cloud IQ – Controller (formerly Extreme Campus Controller (XCC)) or Wireless Core

COURSE OBJECTIVES

Upon completion of this course, students will have gained the working knowledge to:

- Identify and isolate network faults

- Identify and isolate end-user issues

- Create custom alarms and reports

AGENDA

- How to Troubleshoot
- Administration
- Diagnostics
- Device
- End-user
- GitHub
- Alarms and Events
- GTAC Case Preparation

ASSOCIATE PROGRAM

PROFESSIONAL PROGRAM

Extreme Certified Associate

Extreme Certified Professional in ExtremeCloud IQ – Site Engine