



Extreme connect

May 19-22 • Paris, France

Extreme Connect FAQ

Answers to frequently asked questions about Extreme Connect, May 19-22 in Paris, France.

General Event Information

What is Extreme Connect?

Extreme Connect is Extreme's annual global user conference.

This year's event will provide attendees with an extreme experience set to change cloud networking forever. Prepare to witness the pinnacle of extreme reliability, simplicity, innovation, and commitment. Connect attendees will be at the heart of it all, directly engaging with a rare gathering of like minds from various industries across the globe, all focused on cloud networking.

Who should attend Extreme Connect?

This global conference is a must-attend event for executive leaders, IT specialists, resellers, analysts, and influencers eager to explore the future of networking.

Where and when is Extreme Connect 2025 taking place?

Extreme Connect 2025 is taking place from in Paris, France from May 19 to 22, 2025.

What is the recommended conference attire?

Conference attire is business casual.

Why should I attend Extreme Connect?

Information – Immerse yourself in innovation and information with countless opportunities to explore and try the latest Extreme solutions. Connect with peers, partners, and pundits. And level up with expert-led training programs.

Insights – Step into a world where creativity and problem-solving are sparked by AI-native insights. This is your chance to learn and discover revolutionary technology that will transform the way you work.

Inspiration – Let the provocative ideas of our featured speakers catalyze fresh perspectives and future visions. New ideas will come together as you realize the potential of simple, efficient, impactful cloud networks.

Travel, Hotel, and Area Information

Where is Extreme Connect being hosted?

Extreme Connect will take place at the **Marriott Paris Rive-Gauche** hotel in Paris, France. The address is 17 Bd Saint-Jacques, 75014 Paris, France.

Do I arrange my own travel and transport to and from Extreme Connect?

Yes, you are responsible for your travel arrangements to and from the conference hotel. The nearest airport is Paris Orly (ORY); however, the Charles de Gaulle (CDG) airport is another option at approximately 25 km away from the hotel.

How do I make hotel reservations?

Booking hotel reservations at our conference hotel, Marriott Paris Rive-Gauche, can be done through the conference registration process. If you plan to stay at a different hotel, please do not select hotel reservations during the registration process.

For our conference hotel, Extreme Networks is offering a special discounted hotel rate of **€259 per night** (includes 10% VAT, Wi-Fi, and breakfast) for the conference dates of May 19-22. This rate will also be available for pre-conference training attendees needing to arrive Saturday, May 17.

Check In: 3:00 PM CET

Check Out: 12:00 PM CET

Please Note: Attendees are responsible for paying for their hotel stay, including city tax (€8.45 per night) and incidental charges. This rate applies only to the conference hotel, Marriott Paris Rive-Gauche.

Do I need to a credit card to reserve my room?

Yes, a credit card will be needed upon arrival at the hotel; however, no charges will be applied at the time of reservation. Please note that no-shows, late arrivals, or early departure fees will incur credit card charges.

May I extend my hotel reservation?

You can request an extension at the time of registration. The Extreme Connect event team will contact you with approval. Please contact connect@extremenetworks.com directly if you wish to extend your hotel stay outside of the offered dates. We cannot guarantee availability at the group rate for any extensions.

Do I need a visa to attend the conference?

There are a few countries that require a visa for entry. We recommend checking in advance with your country's local consulate for details and requirements.

How do I obtain a visa invitation letter?

Please contact connect@extremenetworks.com with the following information:

- Name
- Name on Passport
- Date of Birth
- Place of Birth
- Passport Number
- Passport Country
- Date of Issue
- Date of Expiry
- Travel Dates
- Job Title
- Company Name

Can I park at the hotel?

If you are driving by car, kindly note that the hotel does not offer on-site parking. The nearest parking is Saemes Parking Hôpital Sainte Anne which is 400 meters from the hotel.

Registration Information

Where do I register?

Attendees may [register here](#).

Will pre-conference training be offered?

Yes. A rich selection of interactive two-day pre-conference training workshops will be held Sunday, May 18 and Monday, May 19 from 8:00 AM to 5:00 PM each day. Consider reserving your spot early, as seats are limited and sell out quickly! [Learn more here](#).

What is the price of the conference and training?

Early-Bird Pricing:

Full Conference and Pre-Conference Training: €2,298

Full Conference Only: €999

Regular Rate:

Full Conference and Pre-Conference Training: €2,598

Full Conference Only: €1,299

One-Day Passes:

One-Day Pass: Access to select conference features and activities for one day: €599

Social Guest Pass: Access to one guest to attend all evening and social activities: €399

What forms of payment can be used to cover registration costs?

All major credit cards are accepted. This is the only form of payment to which discount codes can be applied.

Extreme Service Units (ESUs)

- Customers can use Extreme Service Units (ESUs) as payment to attend Connect.
- One (1) ESU covers both the 2-day pre-conference training and main conference.
- ESU value must be at least €2000/\$2200
- Once ESU has been allocated for Connect, it cannot be returned to the account
- ECA contract & Remote ESUs cannot be used as payment
- We cannot apply discount codes to this form of payment
- Please contact connect@extremenetworks.com if you would like to use ESUs from your account as payment. If ESUs are available and meet the ESU criteria, we will provide you with a discount code to use during checkout.

Purchase a pass-through traditional procurement and invoice system. To find out more about how you can purchase an event pass through your traditional sales channels and be invoiced for a ticket, please contact us at connect@extremenetworks.com.

What is included in the Full Conference Pass?

The Full Conference package grants you access to ALL in-conference features and activities for the duration of the event (May 19-22) including:

- Mainstage Keynotes and Presentations
- Technical Breakouts
- Solutions Showcase
- Mobile App
- Conference Meals
- Evening Social Activities

All meals, activities, and entertainment are included in the cost of registration; however, attendees are responsible for travel expenses and hotel costs.

The Full Conference Pass and Pre-Conference Training package grants you all of the above, plus two days of pre-conference training.

Can I bring a guest to Extreme Connect?

Yes. The One-Day Pass, purchasable as part of the registration process, grants one guest access to select conference features and activities for one day at €599. All attendees, including guests, must be age 21 at the time of the conference.

What is your cancellation policy?

On or before April 18, 2025 = Full Refund

After April 18, 2025 = No Refund

You may substitute your registration to another colleague within the same organization by emailing connect@extremenetworks.com.

Please self-cancel through our registration system, or email cancellation requests to connect@extremenetworks.com.

If I need to cancel my registration, can someone attend in my place/use my registration?

Yes. Registration name change requests must be submitted via email to connect@extremenetworks.com.

Will there be a virtual option for Connect?

No, there will not be a virtual event for Extreme Connect 2025. Information regarding on-demand content will become available following the in-person event in Paris.

Is there a limited number of people who can attend?

This is Extreme's largest end-user conference; please note that conference spots are limited. We will notify you if the event reaches full capacity.

Training

How does the training work?

Pre-conference training will be two days in duration and will be delivered in a workshop style. Each workshop will be one day in duration allowing for two workshops in the two-day period. It will be held in person from May 18 to May 19 at the Marriott Paris Rive-Gauche.

After completing the two full days of your chosen workshop topic, you will be given access to the corresponding assessment, which can then be completed in your own time.

All students will be provided with digital guides to support in-class learning. Instructors and subject matter experts will be on hand throughout the class while you complete theory and hands-on lab exercises.

Note that Best Practices workshops are available for partners only.

Why should I participate in pre-conference training?

Pre-conference training courses offer a deep dive into the Extreme technology of your choice, giving you the opportunity to get the hands-on, detailed experience needed to perform better in your job. Plus, you can make the most of your time at the conference, rather than trying to set up a separate training course for your company.

What is the pre-conference training agenda?

The two-day pre-conference training workshops will take place at the Extreme Connect conference hotel, Marriott Paris Rive-Gauche, on Sunday, May 18 and Monday, May 19, 2024. Then, the main conference will kick off Monday afternoon, May 19, 2025.

[See latest agenda details.](#)

Will I take the exam on-site?

Yes, certification exams will be administered on-site, however, you will be given access to an exam that can be taken online up to 45 days (about 1 and a half months) post-event. There will be an opportunity for some students attending the workshops to take a scheduled Extreme Professional Assessment on site (depending on availability).

If I sign up for pre-conference training, is there any work that I will need to complete prior to Connect?

Pre-conference training registrants will be contacted if there is any pre-work required.

When should I arrive for pre-conference training?

It is recommended that pre-conference training attendees arrive Saturday afternoon or evening, as training begins promptly at 8:00 AM on Sunday, May 18.

How do I sign up for pre-conference training?

Attendees can sign up for a pre-conference training course during the Extreme Connect registration process. As spots are limited, we recommend registering early!

What if the class I want to take fills up?

Unfortunately, seats in pre-conference training classes are limited and fill up quickly. Register now to avoid missing your first pick!

Can I take more than one pre-conference training course?

Yes, each workshop has a one day duration allowing you to take up to two different classes over the two days.

What is the cost of this training?

Pre-conference training costs €1,299 in addition to your main conference pass fee. Please note that you must attend the main conference to also participate in pre-conference training.

Other Information

Who should I contact if I have questions?

- General Event Inquiries: connect@extremenetworks.com
- Channel Partner Questions: connectpartners@extremenetworks.com
- Sponsorships: connectsponsors@extremenetworks.com

Will I need a badge to get in?

Yes, a conference badge is required for entry into the conference and should be always worn. You will be able to pick up your badge at the Extreme Connect registration desk at the hotel during opening registration hours. For security purposes, please be prepared to show identification. If you lose your badge, you may show a photo identification and have it reprinted at a registration check-in desk.

Can I get copies of the material presented at the conference?

Yes, presentations will be posted after the live Extreme Connect 2025 conference for all attendees. Please note that only those sessions that are pre-approved for publication are made available online and will be emailed to all conference attendees.

Where can I learn more about Connect 2025?

Visit the [Extreme Connect 2025 website](#)