

End-of-Sale Announcement for Extreme Networks Distributors, Partners, and Sales

ExtremeGuest On-Prem Application

Extreme Networks announces the immediate end-of-sale of the ExtremeGuest on-prem application. ExtremeGuest on-prem is a guest on-boarding and analytics application for distributed and centralized on-prem Wi-Fi deployments. While there is no direct replacement to ExtremeGuest, WiNG Controllers and ExtremeCloud IQ Controllers offer integrated functionality to on-board guest Wi-Fi users, and they also interoperate with external network access control solutions such as ExtremeControl for ExtremeCloud Site Engine to provide additional on-boarding and guest analytics functionality.

For native Wi-Fi cloud deployments, ExtremeCloud IQ Pilot Essentials includes the cloud-native ExtremeGuest™ application - a robust and comprehensive guest engagement solution that enables managers and network operators to use analytical insights for a deeper dive into how their guest networks are utilized. For example, knowing how many customers use the guest network, how often they visit, and how much time they spend on the network are all metrics that can be measured through ExtremeGuest Essentials. Analytics of social networking behavior of customers can be used to increase patronage and expand brand exposure.

This announcement DOES NOT impact availability of the ExtremeCloud IQ Pilot Essentials – ExtremeGuest application!

Definitions

- **End-of-Sale Notification Date:** Date of official End-of-Sales Notification as described above.
- **End-of-Sales (EOS) Date:** The last date to order the product through Extreme Networks point-of-sale mechanisms. The product is no longer offered for sale after this date.
- **End-of-Software-Maintenance (EOSM) Date:** The last date that Extreme will release any maintenance or patch releases for a specific major release.
- **End-of-Service-Life (EOSL) Date:** The last date a product will be supported by Extreme Networks.

For more information related to Extreme's product End of Life process, refer to the [Support and End of Life Policy](https://www.extremenetworks.com/support/policies/) at <https://www.extremenetworks.com/support/policies/>.

Affected Product SKUs

Part Number	Description	EOS	EOSM	EOSL
37421	ExtremeGuest Analytics License for 1AP	9/1/2022	8/30/2023	8/30/2023
37422	ExtremeGuest Analytics License for 5AP	9/1/2022	8/30/2023	8/30/2023
37423	ExtremeGuest Analytics License for 10AP	9/1/2022	8/30/2023	8/30/2023
37424	ExtremeGuest Analytics License for 50AP	9/1/2022	8/30/2023	8/30/2023
37425	ExtremeGuest Analytics License for 100AP	9/1/2022	8/30/2023	8/30/2023
37426	ExtremeGuest Analytics License for 500AP	9/1/2022	8/30/2023	8/30/2023
37427	ExtremeGuest Analytics License for 1000AP	9/1/2022	8/30/2023	8/30/2023
37428	ExtremeGuest Analytics License for 2000AP	9/1/2022	8/30/2023	8/30/2023

Terms & Conditions

Orders are subject to product availability. Extreme Networks shall not have any liability for failure to meet a delivery date.

End of Sale Returns

Distributors and Partners should refer to the applicable Extreme policy regarding product returns as result of End of Sale notification and End of Sale.

Ongoing Support

During the support period, replacement of product and/or repairs may be limited by availability of components. Extreme Networks reserves the right to change prices and/or discontinue any service plans at any time on end-of-sale product. For detailed information regarding service pricing on this end-of-sale product, please consult your local Extreme Networks sales representative for the most recent price list.

Contact Information

For more product information, please contact your account manager.

Terms and Conditions:

- All terms and conditions of sale shall be governed by Customer's (or Channel Partner's, where applicable) applicable agreement or Extreme's Standard Terms and Conditions of Sale and Services in the absence of such a written agreement.
- Valid and existing contractual discounts, if any, will continue to apply where applicable.

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This product roadmap represents Extreme Networks current product direction. All product releases will be on a when-and-if available basis. Actual feature development and timing of releases will be at the sole discretion of Extreme Networks. Not all features are supported on all platforms. Presentation of the product roadmap does not create a commitment by Extreme Networks to deliver a specific feature. Contents of this roadmap are subject to change without notice.