

## End-of-Sale Announcement for Extreme Networks' Distributors and Partners

### ExtremeCloud™ IQ Perpetual Licenses for On-Prem Deployments

---

Extreme Networks announces the end-of-sale of the perpetual license for ExtremeCloud IQ on-prem installations. This announcement DOES NOT affect the availability of ExtremeCloud IQ On-Prem (aka IQVA) via subscription licenses. The end-of-sale date for the on-prem perpetual license is September 30, 2021. At Extreme Networks' discretion, current ExtremeCloud IQ On-Prem customers may be able to expand their installation for a limited time.

ExtremeCloud IQ Pilot on-prem or public cloud subscription licenses are available for customers to transition from the perpetual on-prem licenses. Please contact your Extreme Networks authorized reseller for transition options that meet your business needs.

#### Definitions

---

- **End-of-Sale Notification Date:** Date of official End-of-Sales Notification as described above.
- **End-of-Sales (EOS) Date:** The last date to order the product through Extreme Networks point-of-sale mechanisms. The product is no longer offered for sale after this date.
- **End-of-Software-Maintenance (EOSM) Date:** The last date that Extreme will release any maintenance or patch releases for a specific major release. Extreme recommends that customers plan to transition or migrate to the recommended replacement product(s) before this date.
- **End-of-Service-Life (EOSL) Date:** The last date a product will be supported by Extreme Networks.

For more information related to Extreme's product End of Life process, refer to the [Support and End of Life Policy](https://www.extremenetworks.com/support/policies/) at <https://www.extremenetworks.com/support/policies/>

## Affected Product SKUs

---

Part Number	Product Description	End-of-Sale	End-of-Software-Maintenance	End-of-Service Life
XIQ-PIL-P-OP	ExtremeCloud IQ Pilot On-Prem Perpetual License for one (1) device.	9/30/2021	9/30/2023	9/30/2024

## Replacement Products

---

Affected Part Number	Replacement Part Number	Description
XIQ-PIL-P-OP	XIQ-PIL-S-OP-EW	ExtremeCloud IQ Pilot On-Prem Subscription (RTU License), EW SW Support for one (1) device for one (1) year.
	XIQ-PIL-S-OP-PWP	ExtremeCloud IQ Pilot On-Prem Subscription (RTU License), PWP SW Support for one (1) device for one (1) year.
	XIQ-PIL-S-C-EW	ExtremeCloud IQ Pilot SaaS Subscription and EW SaaS Support for one (1) device for one (1) year.
	XIQ-PIL-S-C-PWP	ExtremeCloud IQ Pilot SaaS Subscription and PWP SaaS Support for one (1) device for one (1) year.

## Terms & Conditions

---

Orders are subject to product availability. Extreme Networks shall not have any liability for failure to meet a delivery date.

## End of Sale Returns

---

Distributors and Partners should refer to the applicable Extreme policy regarding product returns as result of End of Sale notification and End of Sale.

## Ongoing Support

---

During the support period, replacement of product and/or repairs may be limited by availability of components. Extreme Networks reserves the right to change prices and/or discontinue any service plans at any time on end-of-sale product. For detailed information regarding service pricing on this end-of-sale product, please consult your local Extreme Networks sales representative for the most recent price list.

## Contact Information

---

For more product information, please contact your account manager.

### Terms and Conditions:

- All terms and conditions of sale shall be governed by Customer's (or Channel Partner's, where applicable) applicable agreement or Extreme's Standard Terms and Conditions of Sale and Services in the absence of such a written agreement.
- Valid and existing contractual discounts, if any, will continue to apply where applicable.

## CONFIDENTIAL INFORMATION -- PROPRIETARY RIGHTS NOTICE

This document is for the sole use of the Extreme Networks' authorized resellers and distributors and contains confidential and proprietary information of Extreme Networks. This document is provided for your business use only and is subject to the terms of any product purchase and non-disclosure agreements that you have with Extreme Networks. You may not disclose or distribute this document to any third party without the prior written consent of Extreme Networks.

This product roadmap represents Extreme Networks current product direction. All product releases will be on a when-and-if available basis. Actual feature development and timing of releases will be at the sole discretion of Extreme Networks. Not all features are supported on all platforms. Presentation of the product roadmap does not create a commitment by Extreme Networks to deliver a specific feature. Contents of this roadmap are subject to change without notice.