

# COURSE OUTLINE:

## ExtremeWireless Cloud – Troubleshooting Workshop



### COURSE DURATION

1 Day

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## COURSE OVERVIEW

The ExtremeWireless Cloud Troubleshooting Workshop provides a fast-paced walk through essential hands-on exercise to familiarize with key methods that support the ExtremeCloud IQ operation and services highlighting their proper operation and ways to determine misconfiguration, identify problems and discuss how to troubleshoot them.

## WHO SHOULD ATTEND

This course is designed for network administrators, support engineers and integrators responsible for the deployment, management, and troubleshooting of wireless networks based on ExtremeCloud IQ platform.

## COURSE OBJECTIVES

Upon completion of this course, students will have gained the working knowledge to:

- Use logs and troubleshooting files
- Use the troubleshooting tools in ExtremeCloud IQ
- Setup SSH Proxy
- Use the Client Monitor

## MANDATORY PRE-REQUISITE:

Designed for individuals with professional experience in networking, with basic understanding of Layer 2 and Layer 3 operations fundamentals as well as wireless fundamentals.

Although the workshop is accompanied by a quick recap of the theory behind covered concepts, it's essential that you grasp this theory at a greater depth beforehand with ExtremeWireless Cloud on-demand training in full.

CWNA is highly recommended.

## AGENDA

- CAPWAP and Provisioning
- Troubleshooting Tools
- Authentication and Roaming
- Private Pre-Shared Key Troubleshooting
- Packet Capture