

# COURSE OUTLINE: ExtremeWireless Cloud – Troubleshooting Workshop



## COURSE DURATION

1 Day

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## COURSE OVERVIEW

The ExtremeWireless Cloud Troubleshooting Workshop provides a fast-paced walk through essential hands-on exercise to familiarize with key methods that support the Extreme Platform ONE/ ExtremeCloud IQ operation and services highlighting their proper operation and ways to determine misconfiguration, identify problems and discuss how to troubleshoot them.

## WHO SHOULD ATTEND

This course is designed for network administrators, support engineers and integrators responsible for the deployment, management, and troubleshooting of wireless networks based on Extreme Platform ONE/ ExtremeCloud IQ platform.

## COURSE OBJECTIVES

Upon completion of this course, students will have gained the working knowledge to:

- Use logs and troubleshooting files
- Use the troubleshooting tools in ExtremeCloud IQ
- Setup SSH Proxy
- Use the Client Monitor

## MANDATORY PRE-REQUISITE:

Designed for individuals with professional experience in networking, with basic understanding of Layer 2 and Layer 3 operations fundamentals as well as wireless fundamentals.

Although the workshop is accompanied by a quick recap of the theory behind covered concepts, it's essential that you grasp this theory at a greater depth beforehand with ExtremeWireless Cloud on-demand training in full.

CWNA is highly recommended.

## AGENDA

- CAPWAP and Provisioning
- Troubleshooting Tools
- Authentication and Roaming
- Private Pre-Shared Key Troubleshooting
- Packet Capture