Network Service Options for Every Need

Challenges Network Teams Face Today

93%
Mid-Market, Global Organizations Have an **IT Shortage**[1]

54%
IT Environments Are **More Complex** Than Two Years Ago[1]

5 Years
Leaders Say **Those Who Don't Digitize** in the Next 5 Years Will be Doomed[2]

Extreme Networks Services Offerings

PROFESSIONAL Services

PREMIER Services

EXTREME WORKS Maintenance Services

CUSTOMER Success

TRAINING and Certifications

EXTREME CAMPUS Agreement

MANAGED Services

Services Fast Facts

100%
In-house, 7x24x365 Global Technical Support

~99%
RMA **On-time Delivery** Performance

10+ Years
Average Tenure of Professional Service Engineers

9.5
Average **CSAT Score** (all regions)

Industry-recognized, Customer Top-rated Service and Support

"Extreme has been an amazing partner for us. They provided a turn-key solution and followed through the entire process. From network design, to sales, to implementation, they were with us every step."
—Chief Technology Officer, Education Industry

"Very responsive vendor who actually listens and understands customers' needs and wants."
—Enterprise Network Architect, Government Industry

"Extreme has great products so we don't have to call for support often, but when we do we always get someone who's extremely knowledgeable and courteous and handles our problem very quickly."
—Network Systems Manager, Higher Education Industry

[1] ESG, August 2021 *https://www.esg-global.com/research/esg-master-survey-results-network-modernization-trends*
[2] Deloitte, April 2021 *https://www2.deloitte.com/us/en/insights/topics/digital-transformation/digital-acceleration-in-a-changing-world.html*

Extreme networks

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