

Professional Services



Highlights

- Gain the networking expertise the IT team may be missing and take advantage of an engineering knowledge pool with extensive industry tenure.
- Give IT teams the time to focus on the projects that align with talents and expertise to free-up resources to contribute to key business outcomes.
- Count on proven best practice methodology that keeps implementations and projects moving from beginning to end.
- Expert guidance is available, whether for an installation, project refresh, or a quick consult, we provide extreme flexibility accessing Extreme's service solution architects to help organizations with any IT projects.

Get expert IT resources to deliver secure, cloud managed networking solutions to achieve business outcomes.

Building agility, security and flexibility into IT infrastructures is crucial to the ongoing success of an organization. Not only do businesses need to provide exceptional user experiences, but they must be prepared to meet ever-changing market and customer demands.

As the software defined method replaces the legacy manual approaches to networking, companies need to ensure the IT environment is agile to keep pace with the ebb and flow of business. With the network as the backbone that supports organizational mission-critical operations, businesses must provide reliable, always-on from anywhere connectivity to stakeholders. When hardware refreshes, upgrades, or the need for a whole new network design is needed, expert consultation and support are an organization's greatest allies.

Extreme Networks' industry-leading Professional Services team is an organization's best resource for cloud-managed networking, from consultation to project management and implementation, we provide trained experts with a collective industry tenure of over 20 years to build tailored Extreme Networks solutions. The team is committed to delivery that's beyond compare with standard solutions so that a business can expect a custom design that's supported by unparalleled experts.

Why Extreme Networks Professional Services

Four Pillars Best Practice Methodology

Plan, design, implement and operate: the four pillars of our best practice methodology, covering all cloud-managed networking needs. Extreme's engineering resources follow a unique, proven delivery methodology to ensure services are exemplary from start to finish.

Unparalleled, Always Available Expertise

Extreme Networks collective internal knowledge is made up of 20+ years of IT industry tenured expertise. We promise organizations an extremely skilled group of people with extensive IT skills over and above the average consultant - one of the many reasons Extreme customers rate our teams among the best in the industry!

Close Proximity to Product Architects

Most Extreme Networks support centers are close to the original builders of our products to overcome any obstacles that might be experienced. In many cases, the builders and inventors of Extreme features and functions are close to support, making it easy to gain an in-depth view of a potential issue or bring an engineer onto a support call. It's not uncommon to speak directly to Extreme engineers when working toward solving a problem.

Professional Services designed to optimize cloud-managed networks

- Assessment services
- Project management
- Advanced integration
- Implementation
- Global infrastructure services
- On-site management and support
- Performance optimization
- Network Security for Extreme Solutions

Always available IT expertise

Customer top-rated, industry leading IT experts are available to help with an organization's cloud-managed networking needs. Whether architecting cloudified network migration strategies to meet future business goals, augmenting current teams to fill IT skills gaps, or deploying and managing existing infrastructure, Extreme's team of professional IT engineers are available when needed.

Boost efficiencies

From planning, design, optimization, and deployment, Extreme's certified IT experts lessen the burden placed on IT teams. We complement and augment existing staff's talents and skill sets to complete projects on time and within budget.

Extreme flexibility

Extreme Service Units (ESU) provide the ultimate flexibility for organizations needing access to Professional Services as needed. Typical uses include deployments, network health check and assessments, staff augmentation, trainings, etc.

Best practice methodology global organizations trust

Extreme Networks' collective internal knowledge is made up of rich, longstanding expertise in the networking industry. Take advantage of an engineering knowledge pool with extensive industry tenure and access networking expertise to augment IT skills gaps. Solution architects help organizations get the most value from wired, wireless, SD-WAN, AIOps and cloud investments.

Seamlessly bridge existing technologies with new

Build agility into the IT infrastructure and ready the environment for evolving technology enhancement to meet constantly changing business and market demands.

With thousands of network design, deployment and IT refresh projects under our belts, we bring lessons-learned and best practices to every account we work on. Organizations can be assured we'll keep an implementation moving forward from beginning to end.

Customers trust Extreme Networks' Services

It is evident to me that [Extreme] takes great pride in providing very good support. I wish ALL technology companies would take lessons from Extreme Networks.

*-Technical Support Engineer,
State & Local Government*

Extreme has some of the best engineers I've ever worked with.

-Senior Engineer, K-12

We use many different network vendors and I tell everyone Extreme has the best services and delivery teams – bar none.

-IT Director, Global Stadiums

Choose Extreme Networks Professional Services for the implementation of cloudified network platforms. Gain a valuable partnership centered on best practices and delivered by unmatched engineering resources so organizations can focus on the impactful technology initiatives that will drive digital transformation and deliver amazing customer experiences.

Get access to industry-leading IT service delivery with Extreme Networks' Professional Services.

Contact an Extreme Networks representative to learn more.

