

COURSE OUTLINE: Extreme Switching – Troubleshooting



ASSOCIATED BADGE

Extreme Switching –
Troubleshooting



COURSE DURATION

Instructor-Led: 2 Days
On-demand: 6 hours

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DELIVERY METHOD

Instructor-Led: In-person and virtual training sessions, both with hands-on lab activities.

On-Demand: Flexible, self-paced learning without hands-on lab activities.

COURSE OVERVIEW

Students will learn troubleshooting methodology as well as the troubleshooting toolkit a network engineer and ExtremeXOS/Switch Engine administrator can use. This knowledge will be reinforced through actual hands-on experience with networking equipment in a lab environment, where students will perform real world tasks.

COURSE OBJECTIVES

Upon completion of this course, students will have gained the working knowledge to:

- Determine whether an issue is network related or not
- Diagnose ExtremeXOS/Switch Engine and the network with built-in tools
- Resolve frequently met issues
- Collect support data and open case in GTAC
- Earn a learning credential on the Professional Programme training path

WHO SHOULD ATTEND

This course is designed as troubleshooting training for individuals responsible for maintaining of the Extreme Networks family of ExtremeXOS/Switch Engine switches.

PRE-REQUISITE:

Students should already possess a learning credential for Extreme Switching – Installation and Configuration.

AGENDA

- Troubleshooting Mindset
- Troubleshooting Toolset
- L1 Network Issues
- L2 Network Issues
- L3 Network Issues
- GTAC Case Preparation