

COURSE OUTLINE: Extreme Switching – Troubleshooting

TECHNICAL TRAINING





ASSOCIATED BADGE Extreme Switching – Troubleshooting COURSE DURATION Instructor-Led: 2 Days On-demand: 6 hours

REGISTER



DELIVERY METHOD

Instructor-Led: In-person and virtual training sessions, both with hands-on lab activities.

On-Demand: Flexible, self-paced learning without hands-on lab activities.

COURSE OVERVIEW

Students will learn troubleshooting methodology as well as the troubleshooting toolkit a network engineer and ExtremeXOS/Switch Engine administrator can use. This knowledge will be reinforced through actual hands-on experience with networking equipment in a lab environment, where students will perform real world tasks.

COURSE OBJECTIVES

Upon completion of this course, students will have gained the working knowledge to:

- · Determine whether an issue is network related or not
- Diagnose ExtremeXOS/Switch Engine and the network with built-in tools
- Resolve frequently met issues
- · Collect support data and open case in GTAC
- Earn a learning credential on the Professional Programme training path

WHO SHOULD ATTEND

This course is designed as troubleshooting training for individuals responsible for maintaining of the Extreme Networks family of ExtremeXOS/Switch Engine switches.

PRE-REQUISITE:

Students should already possess a learning credential for Extreme Switching - Installation and Configuration.

AGENDA

- Troubleshooting Mindset
- Troubleshooting Toolset
- L1 Network Issues
- L2 Network Issues
- L3 Network Issues
- GTAC Case Preparation

©2025 Extreme Networks, Inc. All rights reserved. Extreme Networks and the Extreme Networks logo are trademarks or registered trademarks of Extreme Networks, Inc. in the United States and/or other countries. All other names are the property of their respective owners. For additional information on Extreme Networks Trademarks please see http://www.extremenetworks.com/company/legal/ trademarks. Specifications and product availability are subject to change without notice. 0325-31