

End-of-Sale Notification for XIQ-PIL-S-C-EW-DELAY and XIQ-PIL-S-C-PWP-DELAY associated with 5000-series XIQ promotion

Summary:

This End of Sale Notification is intended to announce the End of Sale of XIQ-PIL-S-C-EW-DELAY and XIQ-PIL-S-C-PWP-DELAY subscription SKUs which were associated with 5000-series XIQ limited time promotion.

These SKUs provided XIQ subscriptions with a 12-month delayed start date and were intended for sale along with 5000-series Universal Switches which included a 1-year XIQ Subscription along with purchase of the switch. This 5000-series XIQ promotion ended on July 1, 2023, and 5000-series switches sold after July 1, 2023 do not include a 1-year XIQ Pilot subscription.

The XIQ-PIL-S-C-EW-DELAY and XIQ-PIL-S-C-PWP-DELAY SKUs should not be quoted on any new sales for any product. Future subscription renewals will be automatically converted to the respective replacement subscription SKUs: XIQ-PIL-S-C-EW or XIQ-PIL-S-C-PWP. This announcement does not impact the availability of ExtremeCloud IQ.

Pursuant to the terms of your agreement with Extreme Networks®, this letter serves as your formal written End-of-Sales announcement.

Definitions

- **End-of-Sale Notification Date:** Date of official End-of-Sales Notification as described above.
- **End-of-Sales (EOS) Date:** The last date to order the product through Extreme Networks point-of-sale mechanisms. The product is no longer offered for sale after this date.
- **End-of-Software-Maintenance (EOSM) Date:** The last date that Extreme will release any maintenance or patch releases for a specific major release.
- **End-of-Service-Life (EOSL) Date:** The last date a product will be supported by Extreme Networks.

For more information related to Extreme's product End of Life process, refer to the [End of Sale and End of Support Policy](https://www.extremenetworks.com/support/policies/) at <https://www.extremenetworks.com/support/policies/>.

Affected Products and Key Milestones

SKU	Product Description	EOS date	EOSM date	EOSL date	Replacement
XIQ-PIL-S-C-EW-DELAY	XIQ Pilot SaaS, EW SaaS Support,1yr delay	12/15/2023	12/15/2024	12/15/2026	XIQ-PIL-S-C-EW
XIQ-PIL-S-C-PWP-DELAY	XIQ Pilot SaaS, PWP SaaS Support,1yr delay	12/15/2023	12/15/2024	12/15/2026	XIQ-PIL-S-C-PWP

Terms & Conditions

Orders are subject to product availability. Extreme Networks shall not have any liability for failure to meet a delivery date.

End of Sale Returns

Distributors and Partners should refer to the applicable Extreme policy regarding product returns as result of End of Sale notification and End of Sale.

Ongoing Support

During the support period, replacement of product and/or repairs may be limited by availability of components. Extreme Networks reserves the right to change prices and/or discontinue any service plans at any time on end-of-sale product. For detailed information regarding service pricing on this end-of-sale product, please consult your local Extreme Networks sales representative for the most recent price list.

Contact Information

For more product information, please contact your account manager.

For service information, please contact Services via servicemarketing@extremenetworks.com

Terms and Conditions:

- All terms and conditions of sale shall be governed by Customer's (or Channel Partner's, where applicable) applicable agreement or Extreme's Standard Terms and Conditions of Sale and Services in the absence of such a written agreement.
- Valid and existing contractual discounts, if any, will continue to apply where applicable.

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This product roadmap represents Extreme Networks current product direction. All product releases will be on a when-and-if available basis. Actual feature development and timing of releases will be at the sole discretion of Extreme Networks. Not all features are supported on all platforms. Presentation of the product roadmap does not create a commitment by Extreme Networks to deliver a specific feature. Contents of this roadmap are subject to change without notice.

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