



Extreme Management Center™ (XMC) to ExtremeCloud™ IQ Site Engine (XIQ-SE) Upgrade Service

Software as a Service (SaaS) has become the prevalent delivery model for networking, because it offers better overall cost of ownership, reduces time-to-benefit, and is uniquely scalable. Converting from XMC to XIQ-SE provides you with all the benefits of SaaS and gets your network future ready. It maximizes your investment into XMC and gives you additional value such as AI/ML, automatic updates, and continuous innovation.

If your IT team wants support with this transition, we are here to help you with our fixed price XIQ-SE Upgrade Service.

The service will include the following deliverables:

- Review of existing XMC implementation
- Review of existing XIQ implementation
- Backup existing XMC and XIQ databases
- Upgrade XMC to XIQ-SE Including ExtremeControl™, ExtremeCompliance™, and ExtremeAnalytics™ (if present)
- Setup XIQ cloud connector between XMC and XIQ
- Validate XIQ/XMC connection
- Knowledge transfer on upgrade
- Basic documentation of the implementation

The XMC to XIQ-SE Upgrade Service does not include adding devices to XMC or XIQ to a customer’s existing solution. The service does not include implementing or integrating additional (new) Extreme solutions beyond the integration of XMC with XIQ.

Requirements:

- XMC version 8.4 or higher must be installed and licensed. We can provide a custom quote for older versions of XMC.
- Customer is responsible for license activations and confirming the correct number of XIQ licenses are purchased. Licenses must be activated and in XIQ account prior to upgrade.
- Service is for upgrading XMC to XIQ-SE. Service does not include adding new devices to XMC/XIQ or enabling/configuring new features within XMC.
- Service does not include new implementations of ExtremeControl, ExtremeAnalytics, Extreme Compliance, etc.
- Service is delivered remotely
- Service does not include project management
- Delivery is offered for Monday through Friday, local business time. For afterhours schedule, please reach out to Extreme Professional Services for a custom quote.

Part Number	Description
PS-XIQ-SE-SM	Upgrade from NMS-xxx-5, NMS-xxx-10 or NMS-xxx-25
PS-XIQ-SE-MD	Upgrade from NMS-xxx-50 or NMS-xxx-100
PS-XIQ-SE-LG	Upgrade from NMS-xxx-250 or NMS-xxx-U (limited to 500 devices)

Note: The XMC to XIQ-SE Upgrade Service is limited to 500 devices. If you have more than 500 devices, please contact Professional Services for a custom quote.