

CASE STUDY: TEN HOVE

Public Center for Social Welfare's Network Upgrade Reconnects Citizens

Challenges

- Support new technologies and meet evolving user expectations with a reliable and secure network
- Update existing network infrastructure and equipment with a cost-effective solution
- Introduce greater management capabilities for municipality's IT department

Extreme Solutions

- ExtremeSwitching™

"Since our IT department is not very large, we looked for a network solution that could unburden us as much as possible. We asked the suppliers for some 'out of the box' thinking."

**Dirk Vanleuven, ICT Project Leader,
Municipality of Mol**

Belgium's Public Center for Social Welfare is a public institution comprised of hundreds of social welfare and residential care centers across the country. One of these centers is Ten Hove, located in Mol, a small municipality known as a popular holiday destination in the province of Antwerp. Ten Hove specializes in elderly care and serves the local community of senior citizens as a retirement home and resource and activity center. The center recently celebrated its ten-year anniversary in May 2023.

As a result of rapid progress and technological breakthroughs, a reliable and secure network has become mandatory for public institutions directly serving citizens. At Ten Hove, the network equipment had become outdated, and the IT team needed a smarter way to refresh the network as a whole. It was also important to the care center that the new infrastructure be scalable and future-proof while minimizing operational costs.

In partnership with Extreme Networks and Cibal Schaubroeck, Ten Hove deployed a new Network as a Service (NaaS), ciPort, that could operate the care center's Extreme Switching infrastructure. The integration of the ciPort NaaS solution with Extreme's switches enabled the IT department to operate via lowered costs and with a carefree managed service. Now the care center's IT department is less hands-on and can dedicate more time to projects that enable growth and development.

"Everything went as planned and agreed, which I find very important. Up until today, we have not encountered any problems."



Dirk Vanleuven, ICT Project Leader, Municipality of Mol

Results



Out of the Box Solution

- New Network as a Service (NaaS) solution will operate Extreme switches via fixed monthly cost, with managed services expertise provided by Cibal Schaubroeck



Streamlined IT Management

- IT department spends less time managing network and more time on driving critical projects
- Support and maintenance in the form of convenient and predictable monthly subscription



Cost and Resource Savings

- No need to replace existing network equipment
- Saved time and money deploying integrate-able solution means IT budget does not take huge blow from network refresh