

Extreme Networks, Inc.

April 21, 2021

**End of Sales Notification for Extreme Networks
Distributors, Partners, and Sales
NX-9600 and NX-9610 Platforms**

Extreme Networks announces the end sales for the Extreme NX-9600 and NX-9610 controllers.

These 2 skus will be immediate EOS since there is no inventory

Part Number	Description
NX-9600-100AD-WR	NX 9600 AirDefense Appliance
NX-9600-100R0-WR	NX 9600 INTEGRATED SERVICES PLATFORM

There is limited supply of this sku:

Part Number	Description
NX-9610-100R0-WR*	NX 9610 INTEGRATED SERVICES PLATFORM

- **Note: this sku cannot be ship to EMEA due to new Safety Regulations**

Sales of the NX-9600 and NX-9610 controller platform SKUs will end by July 31, 2021. There is no direct replacement SKU planned, other NX service platforms or virtual controller will provide the WiNG network management function and include enhanced capabilities.

Definitions

- **End-of-Sale Notification Date:** Date of official End-of-Sales Notification as described above.
- **End-of-Sales (EOS) Date:** The last date to order the product through Extreme Networks point-of-sale mechanisms. The product is no longer offered for sale after this date.
- **End-of-Software-Maintenance (EOSM) Date:** The last date that Extreme will release any maintenance or patch releases for a specific major release.
- **End-of-Service-Life (EOSL) Date:** The last date a product will be supported by Extreme Networks.

For more information related to Extreme's product End of Life process, refer to the [Support and End of Life Policy](https://www.extremenetworks.com/support/policies/) at <https://www.extremenetworks.com/support/policies/>.

Affected Product SKUs

Part Number	Description	EOS	EOSM	EOSL
NX-9600-100AD-WR	NX 9600 AirDefense Appliance	7/31/2021	7/31/2022	7/31/2026
NX-9600-100R0-WR	NX 9600 INTEGRATED SERVICES PLATFORM	7/31/2021	7/31/2022	7/31/2026
NX-9610-100R0-WR	NX 9610 INTEGRATED SERVICES PLATFORM	7/31/2021	7/31/2022	7/31/2026
NX-9600-HD-ACC	NX 9600 HARD DRIVE (2TB) ACCESSORY	7/31/2021		7/31/2026
NX-9600-PSU-ACC	NX 9600 POWER SUPPLY - ACCESSORY	7/31/2021		7/31/2026

***Note that the availability of each part number is “while supplies last”, and supply is not guaranteed through the End of Sale date.**

Replacement Products

Note: this is not a direct replacement, but a suitable alternative. The VX virtual controller can be used in its place.

EOS Part Number	Suggested Replacement Number	Product Description
NX-9600-100AD-WR	LICENSEVX-9000 APPLIANCE	LICENSEVX-9000 APPLIANCE
NX-9600-100R0-WR	LICENSEVX-9000 APPLIANCE	LICENSEVX-9000 APPLIANCE
NX-9610-100R0-WR	LICENSEVX-9000 APPLIANCE	LICENSEVX-9000 APPLIANCE

Suggested Replacement Number	Product Description
LICENSEVX-9000 - 16X ADAPTIVE AP	LICENSEVX-9000 - 16X ADAPTIVE AP
LICENSEVX-9000 - 64X ADAPTIVE AP	LICENSEVX-9000 - 64X ADAPTIVE AP
LICENSEVX-9000 - 256X ADAPTIVE AP	LICENSEVX-9000 - 256X ADAPTIVE AP
LICENSEVX-9000 - 512X ADAPTIVE AP	LICENSEVX-9000 - 512X ADAPTIVE AP
LICENSEVX-9000 - 1024X ADAPTIVE AP	LICENSEVX-9000 - 1024X ADAPTIVE AP

Terms & Conditions

Orders are subject to product availability. Extreme Networks shall not have any liability for failure to meet a delivery date.

End of Sale Returns

Distributors and Partners should refer to the applicable Extreme policy regarding product returns as result of End of Sale notification and End of Sale.

Ongoing Support

During the support period, replacement of product and/or repairs may be limited by availability of components. Extreme Networks reserves the right to change prices and/or discontinue any service plans at any time on end-of-sale product. For detailed information regarding service pricing on this end-of-sale product, please consult your local Extreme Networks sales representative for the most recent price list.

Contact Information

For more product information, please contact Wireless PLM via WirelessPLM@extremenetworks.com

For service information, please contact Services via servicemarketing@extremenetworks.com

Terms and Conditions:

- All terms and conditions of sale shall be governed by Customer's (or Channel Partner's, where applicable) applicable agreement or Extreme's Standard Terms and Conditions of Sale and Services in the absence of such a written agreement.
- Valid and existing contractual discounts, if any, will continue to apply where applicable.

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This product roadmap represents Extreme Networks current product direction. All product releases will be on a when-and-if available basis. Actual feature development and timing of releases will be at the sole discretion of Extreme Networks. Not all features are supported on all platforms. Presentation of the product roadmap does not create a commitment by Extreme Networks to deliver a specific feature. Contents of this roadmap are subject to change without notice.